

## Susan B. Sheehy, RN, PhD, FAAN, FAEN

Eastern Division Director Lean Healthcare West

Susan Sheehy, RN, PhD, FAAN, FAEN is an internationally known expert in Emergency and Trauma care. She played key roles in the development of statewide trauma systems in Washington, Maine, and New Hampshire. A very popular speaker and educator both nationally and internationally, her Lean expertise includes clinical analysis and implementation, patient throughput, Lean team development, department and hospital Lean design/redesign integration, department/hospital relocation, policy and protocol development, creating a "Five Star" department/hospital, and reVIEW© program development, implementation, training and coaching. Susan is a past national president of the Emergency Nurses Association and the Emergency Nurses Association Foundation. She is the author/editor of four emergency nursing/trauma textbooks (12 editions) and over 80 journal articles. She received her undergraduate degree in nursing from Boston College. She holds Masters Degrees in Cardiovascular Nursing from The Catholic University of America and Clinical Outcomes Research and Health Policy from Dartmouth College, and a PhD in Nursing from Boston College. She served on active duty with the US Army Nurse Corps and as a flight nurse in the US Air Force Reserves. She is a Fellow in the American Academy of Nursing and the Academy of Emergency Nursing.

Among her many awards and recognitions are the Emergency Nurses Association Lifetime Achievement and Kelleher Awards, the Maryland Institute for Emergency Medical Services Elizabeth Scanlon Award for Excellence in Nursing, the Boston College Alumni Award for Excellence in Medicine, the Boston College Connell School of Nursing Award as the Outstanding Doctoral Student, the Boston College Connell School of Nursing Convocation Speaker, and the Boston University Sargeant College Commencement Speaker.

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