

Harvard Green Campus Initiative Overview April 11, 2006

Jaclyn Emig Longwood Green Campus Initiative Program Coordinator





- Introduction
- Intro to Harvard Green Campus Initiative
- Large Scale Behavior Change Programs
- Case Studies
 - "Shut the Sash" Campaign in Labs
 - Sustainability Pledge Campaign
 - Green Living Programs



Harvard Green Campus Initiative: Organizational Chart 2000





HGCI Core Staff

Manager, Communications, Finance & Admin. Maggie Husak

Webmaster Sheldon Schwartz

Special Projects Assistant Gosia Sklodowska

Green Laboratory Programs

Longwood Campus Energy Reduction Program. Jaclyn Emig

FAS Campus Energy Reduction Program Maura Leahy

Residential Green Living Programs

Manager, Undergraduate Green Living Program Allison Rogers

Manager, Graduate Green Living Program <u>Meryl Brott</u>

38 part-time student employees

High Performance Building Service

Manager, High Performance Building Service Michael Crowley

HPBS, Program Coordinator Nathan Gauthier

HPBS, Research Assistant Andrea Ruedy

HPBS, Project Assistant Jesse Foote

HGCI Course at Harvard Extension School: Sustainability – The Challenge of Changing Our Institutions Offered by Distance & Classroom

Clients and Partners:

Harvard Medical School, School of Public Health & Dental School

Faculty of Arts & Sciences

Harvard Law School

Harvard Business School

Harvard School of Education

Harvard Real Estate Services

University Dining Services

University Operations Services

Allston Development Group

Harvard's Decentralized Nature













Every tub on its own bottom?







Green Campus Programs

Existing Buildings

- Conservation Projects
- Green Loan Fund
- Peer to Peer Training Programs

New Construction & Renovation

Occupant Behavior Change

- Labs
- Green Living Programs
- Large Scale Behavior Change

Greenhouse Gas Inventory

Renewable Energy

Training and Education

HGCI high performance building services

Building Assessments

- Building management profiles
- Building performance analyses
- Identification of efficiency project
- Analysis of rebates & loan fund
- Behavioral change opportunities

Peer to Peer Training

- Lighting
- HVAC
- Commissioning
- Water Conservation/Efficiency
- Procurement
- Building Envelope

LEED Project Management

- Design Charrette Facilitation
- LEED Administration
- Research Support

Current LEED Projects

- 3 Certified Projects
- 8 Registered Projects

LEED Projects

3 LEED Certified Projects

- 1 Western Avenue (Silver Rating, New Construction,
- Landmark Center (Certified Rating, Commercial Interiors, Pilot Project)
- Schlessinger Library

8 LEED Registered Projects

- Blackstone Redevelopment
- 90 Mt. Auburn Street
- Hamilton Hall
- Dunster/ Mather House Dinning Halls
- 888 Memorial Drive
- Banks, Cowperwaithe, Grant Street
- 60 Oxford Street

Green Campus Loan Fund

Overview

- \$3 million interest-free revolving loan fund
- Available to <u>Harvard</u> Schools and Departments
- A financial incentive for energy, water & resource optimization
- Funded through the offices of the University President and Provost
- Eligible projects: *5-year payback* Feasibility Studies * Photovoltaics

36 month Performance

- Over \$3 million invested in 41 projects
- ROI = 32.6%
- Annual GHG Reduction = 2% of 2001 emissions
 - 16,424,453 lbs of CO2
 - 7,278,498 gallons of water
 - 200,000 lbs of waste diverted

Sustainability Principles

The Harvard Principles of Sustainability for Campus Planning and Operations

""Operating our campus in an environmentally sustainable way is not only the right thing to do as a citizen and neighbor, it is also an economically sound way to conduct our business. As we plan for the future, these principles will set a strong course that will benefit Harvard and promote responsible growth and environmental quality in our community."

President Lawrence H. Summers, Harvard University



Large Scale Behavior Change Programs



According to the EPA Individuals can affect **32% of personal ghg emissions** through electricity use, waste, and transportation choices!



Small Actions Add Up

If all 8,000 computers on the Longwood campus are left on all the time we spend
\$260,000 per year in wasted electricity.

• For every degree you turn down the temp on your thermostat you can save 2-3% of your heating costs (energystar.gov)



Our Goals

- Change behaviors
- Build life-long habits and understanding
- Raise environmental awareness
- Build a culture of sustainability
- Get people involved and inspired





What goes into campaigns?

Partnerships and Relationships

- Human Resources
- Information Tech
- Student Affairs,
- Residential Assists.
- Dept Heads,

- Operations Staff
- Administrators
- Building Managers
- Staff
- Students

Find the champions



What goes into campaigns?

Knowledge of the Organization

- Existing communication venues
- Decision-makers
- Organizational Culture
- Building Operations



What goes into campaigns?

Environmental Expertise

- Understand the issues
- Research project ideas, environmental impacts and benefits



What goes into campaigns?

Creativity and Enthusiasm

Harvard Longwood Campus

Green Tip of the Month

September 2005



The start of a new school year is a great time to make a fresh commitment to reducing your own environmental impacts & reducing energy use & waste on campus

 Shut Off or your computer monitor a office equipment every night

✓ Unplug unused equipment even when it is off it still uses electricity

Recycle paper and cans & bottles

 Re-use file folders when Cleaning out and recycling old files

Visit the GREEN CAMPUS website www.greenCampus.harvard.edu



What goes into campaigns?

- Partnerships and Relationships
- Knowledge of the Organization
- Information and Expertise
- Creativity and Enthusiasm
- Social Marketing Tools
- Communication Skills



Community-Based Social Marketing (CBSM)

Source:

Community-Based Social Marketing (CBSM)

Fostering Sustainable Behavior by Doug McKenzie-Mohr and William Smith

Social Sciences research shows that INFORMATION alone is not always enough to influence BEHAVIOR

Key Steps

- Step 1: ID Barriers & Benefits
- Step 2: Develop Program using Proven Tools
- Step 3: Run a Pilot, Evaluate
- Step 4: Implement
- Step 5: Continuously Monitor and Adapt

Source: Fostering Sustainable Behavior by Doug McKenzie-Mohr and William Smith

Key Steps Step 1: ID Barriers & Benefits

Step 2: Use Proven Tools

Step 3: Run a Pilot and Evaluate

Step 4: Implement

Step 5: Continuously Monitor & Adapt

make it convenient!

- Internal & external
- Research
- Focus Groups
- Surveys
- Stakeholders

Key Steps

Step 1: ID Barriers & Benefits

Step 2: Use Proven Tools

Step 3: Run a Pilot and Evaluate

Step 4: Implement

Step 5: Continuously Monitor & Adapt

- Commitment
- Prompts
- Norms
- Communication
- Incentives

Source: Fostering Sustainable Behavior by Doug McKenzie-Mohr and William Smith

Key Steps

- Step 1: ID Barriers & Benefits
- Step 2: Use Proven Tools

Step 3: Run a Pilot & Evaluate

- Step 4: Implement
- Step 5: Continuously Monitor & Adapt

- Test your strategies
- Measure results with quantitative data
- Evaluate and adjust

Source: Fostering Sustainable Behavior by Doug McKenzie-Mohr and William Smith

Key Steps

- Step 1: ID barriers & benefits
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Key Steps

- Step 1: ID Barriers & Benefits
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Step 2: Use Proven Tools

- Commitment
- Prompts
- > Norms
- Communication Strategies
- Incentives

ENVR E-117 Spring 2006 | April 3 2006

' Tools of Behavior Change

Commitment

- Alters self-perception
- Consistency

TIPS:

- written
- make it public
- actively involve people
- group commitments



Prompts

Reminder to trigger behavior

TIPS:

- Close to the point of action
- Eye catching and noticeable
- Clear instruction



www.greencampus.harvard.edu/buildingtemp

SHUTTING THE

BLINDS WHEN



IT GETS DARK

SAVES ENERGY!

Please dose your blinds when you leave at night.

Norms

- People want to be seen doing the right thing
- Strong social pressures

TIPS

- Visible to the community
- Personal, Community oriented
- Encourage positive behavior

Incentives

Motivation

TIPS:

- Make it visible
- Consider
- non-monetary
 (recognition, competition)
- Closely pair the incentive and the behavior

emPOWER harvard

take the campus sustainability pledge

pledge online at http://www.greencampus.harvard.edu/pledge

Win Renewable Energy for your building!

Show your support for a sustainable Harvard campus, and pledge to take action to reduce your own energy use!

Sign the pledge online at <u>www.greencampus.hanvard.edu/pledge</u> by **November 23** and choose 3 actions you will take to reduce energy use.

Your building will win **renewable energy** to offset 10% of the building's greenhouse gas emissions if at least 50% of the occupants sign the pledge and take action!

Brought to you by the Harvard Green Campus Initiative FAS, HMS, HSDM, HSPH Jaclyn Emig, (Longwood) Jaclyn Emig@Harvard.edu



Communication Strategies

• Use simple, clear instructions



Communication Strategies

 Use language that that is understood by the audience

Many fume hoods use the same amount of energy as 3 $\frac{1}{2}$ houses!*



Communication Strategies

- Use Personal contact
- Use a credible source
- Use community level outreach

Communication Strategies

- Provide Feedback
- Enhance community norms






Tools of Behavior Change

Strategies

- Make it easy to remember
- Tailor your message to your audience





Case Study #1 "Shut the Sash" Campaigns in the Labs

Source:

ENVR E-117 Spring 2006 | April 3 2006



FAS (College, Graduate School): 260 buildings, 40% total Harvard by ft², 14,386 students/staff/faculty

Longwood (Medical, Public Health, Dental): 33 buildings, 12% total, 5,219 students/staff/faculty

Many different building typologies: From huge, ultra-modern labs to 18th century houses converted to office space, and everything in between.



Labs use **3-5x more energy** per ft² than typical office buildings.



Step 1: Research

Chemical fume hoods:

- Each costs about \$3K/year to operate,
- Harvard has nearly 1000 of them.
- Shutting the sash on some models reduces energy loss.

Harvard Green Campus Initiative

Step 2. ID & Work With Stakeholders





3. ID Barriers

"I thought we were supposed to keep it at 18 inches!"

"You mean this thing uses a lot of energy?

"Umm, I just forgot."

"It'll never work."



Step 4: Develop the Campaign

Pilot Project: Warren Alpert Building, HMS



Step 4: Develop the Campaign

Prompts

SAVE ENERGY. BE SAFE. SHUT THE SASH

If left open, your fume hood uses 3.5x the energy of a house! Save up to 60% energy by closing the sash.



www.greencampus.harvard.edu

HMS, HSPH, FAS, HGCI

Many fume hoods use the same amount of energy as 3 $\frac{1}{2}$ houses!*

Harvard Green Campus I



Incentives and Clear Communication



up to \$75.000 of dollars in wasted energy use per year.



Communication!

- In person (walkthroughs)
- Emails announcements
- Group meetings
- Helpful students & staff
- Posters and flyers
- Mandate from PIs, administration

Step 5. Tracking and Monitoring



	Ground	1	2	3
8/24	1527.49	12812.09	15469.62	11152.39
9/14	1508.67	11520.43	14499.04	12361.57
10/5	1491.671	6824.466	11881.5	8289.189
11/22	1455.093	7060.528	9984.979	8567.781
12/13	1580.437	8404.878	11265.73	9495.324
1/13	1482.83	8690.201	12416.92	9935.308
3/7	1455.055	9856.145	10868.83	10233.16

<>Date 1	Гim e	Point_1		Point _.	_2	Р	o in t	_ 3		Point_	_ 4	
9/28/2005	00:00:00	2364	.28	80	00	.00	99	95.	00	54	00	.00
9/28/2005	00:30:00	1387	.73	80	00	.00	99	95.	00	54	00	.00
9/28/2005	01:00:00	1490	.52	80	00	.00	99	95.	00	54	00	.00
9/28/2005	01:30:00	1447	.69	80	00	.00	99	95.	00	54	00	.00
9/28/2005	02:00:00	1447	.69	80	00	.00	99	95.	00	54	00	.00
9/28/2005	02:30:00	1430	.56	80	00	.00	99	95.	00	54	00	.00
9/28/2005	03:00:00	1413	.43	80	00	.00	99	95.	00	54	00	.00
9/28/2005	03:30:00	1447	.69	80	00	.00	99	95.	00	54	00	.00
9/28/2005	04:00:00	1507	.66	80	00	.00	99	95.	00	54	00	.00
9/28/2005	04:30:00	1430	.56	80	00	.00	99	95.	00	54	00	.00
9/28/2005	05:00:00	1541	.92	80	00	.00	99	95.	00	54	00	.00
9/28/2005	05:30:00	1404	.86	80	00	.00	99	95.	00	54	00	.00
9/28/2005	06:00:00	1559	.05	80	00	.00	99	95.	00	54	00	.00
9/28/2005	06:30:00	1413	.43	80	00	.00	99	95.	00	54	00	.00
9/28/2005	07:00:00	1524	.79	80	00	.00	99	95.	00	54	00	.00
9/28/2005	07:30:00	1533	.35	80	00	.00	99	95.	00	54	00	.00
9/28/2005	00:00:80	1439	.13	80	00	.00	99	95.	00	54	00	.00
9/28/2005	08:30:00	1541	.92	80	00	.00	99	95.	00	54	00	.00
9/28/2005	09:00:00	1490	.52	80	00	.00	99	95.	00	54	00	.00
9/28/2005	09:30:00	1430	.56	80	00	.00	99	95.	00	54	00	.00
9/28/2005	10:00:00	1524	.79	80	00	.00	99	95.	00	54	00	.00
9/28/2005	10:30:00	1567	.62	80	00	.00	99	95.	00	54	00	.00
9/28/2005	11:00:00	1404	.86	80	00	.00	99	95.	00	54	00	.00
9/28/2005	11:30:00	1413	.43	80	00	.00	99	95.	00	54	00	.00
9/28/2005	12:00:00	1327	.76	80	00	.00	99	95.	00	54	00	.00
9/28/2005	12:30:00	1319	.20	80	00	.00	99	95.	00	54	00	.00
9/28/2005	13:00:00	1439	.13	80	00	.00	99	95.	00	54	00	.00
9/28/2005	13:30:00	1404	.86	80	00	.00	99	95.	00	54	00	.00
9/28/2005	14:00:00	1430	.56	80	00	.00	99	95.	00	54	00	.00
9/28/2005	14:30:00	1481	.96	80	00	.00	99	95.	00	54	00	.00
9/28/2005	15:00:00	1481	.96	80	00	.00	99	95.	00	54	00	.00
9/28/2005	15:30:00	1550	.49	80	00	.00	99	95.	00	54	00	.00
9/28/2005	16:00:00	1490	.52	80	00	.00	99	95.	00	54	00	.00
9/28/2005	16:30:00	2304	.31	80	00	.00	99	95.	00	54	00	.00
9/28/2005	17:00:00	2338	.58	80	00	.00	99	95.	00	54	00	.00
9/28/2005	17:30:00	1644	.71	80	00	.00	99	95.	00	54	00	.00
9/28/2005	18:00:00	2235	.78	80	00	.00	99	95.	00	54	00	.00
9/28/2005	18.30.00	2205	75	80	00	00	90	5	$\cap \cap$	51	00	00



12.00%

10.00%

8.00%

NAITO BUILDING FUME HOOD CONTEST STANDINGS *

*MacBeath and Zhuang coming soon!

Frequent Updates







HMS Pilot: \$24,000 and 300,000 lbs. CO₂ From 30% sashes closed to 80% closed

Total after 6 campaigns:

- -\$209,879 Savings per year
- 2,260,535 lbs. CO₂
- 222 cars off the road
- Electricity use of 132 households

Other Results:

- Reached out to hundreds of lab users
- Worked with EH&S,



Step 6: Continued Monitoring and Improvement





THIS HOOD SASH WAS LEFT OPEN OVERNIGHT.

Closing it would save \$1,500 a year (enough to heat an average home) and 10,600 pounds of CO_2 emissions.

A closed hood is also safer for you and others in the lab.

Please remember to shut the sash.

Thank you!

Jerry Connors/Mike Paterno

Date



Case Study #2: Harvard Campus Sustainability Pledge





Online Pledge Campaign

emPOWER Harvard: Take the Campus Sustainability Pledge!



Thanks for your interest in the Campus Sustainability Pledge!

The pledge campaign ended on November 23, but you can still get involved by visiting the Harvard Green Campus Initiative website or by contacting Maura Leahy (617-384-9604).

You'll be happy to know that over 4000 people signed the pledge this year, and that 20 buildings won renewable energy to offset 10% of their greenhouse gas emissions. This is a huge accomplishment, and a big improvement over last year's "Go Cold Turkey" pledge. See the official results here!

You can still make a personal commitment by considering the actions listed in the pledge statement and implenting some or all of them in your life.

Harvard Green Campus Initiative

PLEDGE HOME The Challenge & Rules The Prize: Wind energy Promote the Pledge Energy & the Environment History of Go Cold Turkey

Contact the Organizers Sponsors & Participants Energy Use In Your Building Harvard Sustainability Principles »

- Commitment
- Competition
- Meaningful incentive
- Community effort
- Environmental ethics





The Harvard Campus Sustainability Pledge

I, ______, support Harvard University's efforts to reduce its environmental impacts and implement Campus-wide Sustainability Principles. I will make my contribution by pledging to do at least three of the most applicable actions listed below (please check at least 3 boxes).

- □ Make sure that my computer is set to go into sleep mode.
- Turn my thermostat down in winter and up in summer.
- Turn off computers, lights, and other equipment when not in use.
- Buy/request environmentally preferred products such as recycled paper, Energy Star appliances, and compact fluorescent bulbs.
- Make double-sided copies.
- Once a week, take the T or a bike to work instead of driving.



emPOWER harvard

take the campus sustainability pledge

pledge online at

http://www.greencampus/harvard.edu/pledge

Photo: Warren Gretz, DOE/NREL

Win Renewable Energy for your building!

Show your support for a sustainable Harvard campus, and pledge to take action to reduce your own energy use!

Sign the pledge online at <u>www.greencampus.harvard.edu/pledge</u> by **November 23** and choose 3 actions you will take to reduce energy use.

Your building will win **renewable energy** to offset 10% of the building's greenhouse gas emissions if at least 50% of the occupants sign the pledge and take action!



Communication Strategies

- Champions within buildings
- Posters to department administrators
- List-serves, emails from department heads
- Gazette, Crimson, HR newsletter
- REPs
- Pledge cards to all faculty
- Tabling in dining halls



Dudley	88.9%			
Phillips Brooks	86.7%			
60 JFK	81.8%			
Geology	78.4%			
Massachusetts	77.1%			
Gund Hall	76.5%			
Hoffman	75.4%			
Kirkland	68.6%			
Morton Prince	66.7%			
Cabot	56.1%			
Quincy	54.0%			
Music	50.9%			
Leverett	50.8%			
1705 Mass Ave	50.0%			
77 Dunster	50.0%			
TMEC	55%			
Gordon Hall	53%			
160/164 Longwood	63%			
Countway Library	57%			
Shattuck House	72%			
Kresge (bldg. 3)	64%			

Pledge Results

- 4300+ people signed
- 20 buildings reached the 50% challenge
- 4 million kWh of wind energy purchased
- 6.5 million lbs. of greenhouse gas emissions offset (equivalent to 500 cars)



"I ask you to remember and uphold the pledge you took to work toward a greener campus."

-Email to Massachusetts Hall staff from Harvard president Lawrence Summers, 12/6/05.



What have we learned?

- •The **CBSM tools** are very helpful!
- Who needs to be involved? Figure this out early on.
- Identify and heavily utilize existing channels of communication
- People like competition
- Updates on progress keep people engaged
- You need to **stay involved** after the campaign

Green Living Programs at Harvard University

Resource Efficiency Program Graduate Green Living Program



FAS Resource Efficiency Program (REP)

What is REP?

REP is a unique **peer environmental** education program. REP is a true collaboration between students and the administration. Student "REPresentatives" are paid to communicate with other students in their residential communities and act as a **liaison** between students and administrators about sustainability, comfort, health, conservation, and efficiency issues inside the dorms.

Overview of REP



Graduate Green Living Programs

Graduate Green Living Programs

Harvard Real Estate Services - 3 apartment complexes (1,800 tenants)

Harvard Law School - 8 dorms (700 students)

Harvard Business School - 4 dorms (350 students)



Grad Green Living Program Goals

1) Electricity & Steam Consumption: Reduce by 10%

2) Water Consumption: Reduce by 10%

3) Recycling: Increase by 30 – 40%

4) Reduction in maintenance and repair calls due to better occupant education.

What a Rep does...

The Rep will...

- -act as a leader and example for the whole House or Yard to follow
- -create awareness about conservation & environmental issues on campus
- -initiate actions to "green" areas of the campus, creatively finding ways to approach each possible project
- -act as a **resource** for students' questions and giving them the information they need on how to conserve
- -foster a sense of **community** within the house as well as a sense of **competition** between the houses
- -foster a sense of house (or dorm) pride in keeping the house "green"
- -give up-to-date eco-facts & statistics to the students, creating interest and care

Annual Waste Audit







Feedback? Questions? Contact the REP in your House

Caitlin Frame, green–pfoho@hcs Jason Armstrong, green–currier@hcs Alejandro Fernandez, green–cabot@hcs or green–[your House]@hcs.



HARVARD RESOURCE EFFICIENCY PROGRAM

Green Cup and Other Competitions


Energy Competition 2006*

Chase vs. Gallatin vs. Morris vs. McCulloch

Save the most energy during February and Win a Finale Dessert Party of Movie Tickets for your dorm!

* An HBS tradition since 2006

HBS Dorms Energy Competition Who Will Win?...



EnviroCitizens

Mather's First-Ever ENVIRO CITIZEN!!!

A TRUE Recycling Green Machine!

Model Dorm Room





Eco Study Breaks & Other Social Events

... and much more!



REP's Impact on Campus

Why has REP been successful?

•Strong partnership between students & administration

• Coordination of efforts between departments (Harvard Recycling, Office of Physical Resources, etc.) and between students' environmental work on campus

•Paid students lead to higher accountability than volunteers

•One "visible" face within the dorms enables students to feel okay about asking questions and seeking out answers from their fellow student Rep

•Ability to institutionalize sustainability efforts on campus

•Behavioral change/educational campaigns have an impact on daily life not just within the dorms, but everywhere the educated students interact (in the classroom, athletics, off-campus, after graduation), creating a culture of change across the campus

Contact Info & Questions

Jaclyn Emig Coordinator, Longwood Campus Program

Visit our new website for information and resources about all our programs at

http://www.greencampus.harvard.edu