Action Design Learning Technology

## Format for left-hand/right-hand column case

(Respond to questions 1, 2, and 4 by inserting the cursor just after the ":" mark and typing. Respond to question 3 by inserting the cursor in one of the cells of the table and typing.)

Name: Ernest Ryan Guevarra

- 1. The challenge or theme illustrated by this episode: Misunderstood Intentions
- 2. Brief statement of context: I work in conflict-post conflict community in Mindanao, Philippines doing community health and development initiatives. In February 2003, another major armed conflict broke in the town I work in and there was massive displacement of civilians due to the fighting. Being the only other doctor in the community, I took the initiative to volunteer in the emergency health response to the crisis. I talked to the other doctor (who is the municipal health officer of the town and is the one directly responsible for the situation) and offered by help which he accepted. Due to the magnitude of the displacement and the need for health services, we've had to divide among ourselves the camps that we were in charge of overseeing. At the start, I would still be able to directly report to him but as the days progressed and as the displacement swelled, we hardly saw each other and we were practically running separte health interventions in the camps we were assigned. It was about after almost 3 months that I started to sense some tension between us through "rumors" that I heard but dismissed this and didn't confront him with the issue. Until one day, he came to me fuming mad while I was in one of the camps and said, "Get out of here and we don't need your help anymore! Stop telling untrue stories about me if you don't want anything to happen to you!"
- 3. What actually happened:

(After each statement by one person, use the **tab** key to go to the next row of cells for the next person's statement. When you reach the last row of pre-formatted cells, using the **tab** key will create a new row. Putting each statement in its own cell will improve the formatting when the case is printed.)

My Thoughts and Feelings	What We Said
	Doctor: Get out of here and we don't need your help anymore! Stop telling untrue stories about me if you don't want anything to happen to you!
Why is he so mad at me? What did I do? He's been doing so many things wrong but I haven't said anything against him.	Me: What do you mean? What did I do?

He's probably just getting paranoid and also getting so stressed. He can be such a stubborn person at times.

What is this? What's he talking about? He's the one who's not doing anything, just sitting around in his office and not doing his job! Doctor: You know what I mean. You are just trying to impress people and trying to discredit me. Well, I will not let that happen.

Me: Can we just talk about this civilly and not here in front of all these people?

Doctor: What are you afraid of? You don't want people to hear what you have been saying against me?

Me: What are you saying? I didn't do anything and I didn't say anything against you.

4. Lingering concerns, puzzles, or questions:

Up to now I am still unsure of why he reacted that way. Most of what I heard were rumors and stories but did not really know from him. Due to the great need I was asked to keep on doing what I have been doing in the camps and that there would just be people who would be talking to the other doctor to explain the situation. We never had the chance to talk after the incident.

When you are finished, please email this document by the due date for the program in which you are participating.