## Ford Motor Company's Finished Vehicle Distribution System April 2001

Ellen Ewing Project Director UPS Logistics

Dr. John Vande Vate Exec. Director EMIL ISyE Georgia Tech





## Agenda

- Introduction
- 1999 Environment
- Solution Approach
- Network Design
- Implement New Strategy
- Results to Date
- Summary

## **Objectives/Motivation**

- Role of modeling
- Information in variables
- Stronger formulation
- Financial impact

#### The Need for Speed

**Financial Incentives: Capital Utilization** 

– In 1996

- Ford produced 3.9 million vehicles in the US
- Avg. transit time 15+ days
- Avg. vehicle revenue \$18,000
- Value of pipeline inventory: > \$2.8 Billion
- One day reduced transit time:
  - » \$190 Million reduction in pipeline inv.
  - » 1,400 fewer railcars

The Need for Speed

Demand for land

- 22 Plants
- 54 Destination Ramps
- ~1,200 Load lanes
- ~8,400 vehicles waiting at plants
- \$166 Million in inventory

The Need for Speed

#### **Other Incentives**

- Damage
- Flexibility
- Others?

#### The Price

- Inventory at the cross dock
- Added distance traveled
- Handling at the cross dock
- Capital costs of the cross dock

## 1999 Vehicle Network Delivery Conditions

- Record production levels
- Demand shift from cars to trucks
- Overburdened rail infrastructure
- Deteriorating rail service
- Shortage of transport capacity
- Mixing centers
- 15+ day transit time
- High inventory cost
- Dissatisfied customers

### High 1999 Level Statistics

<ul> <li>Assembly plants</li> </ul>	22
<ul> <li>Mixing centers</li> </ul>	5
<ul> <li>Destination rail ramps</li> </ul>	54
<ul> <li>Dealer locations</li> </ul>	6,000
<ul> <li>Production volume Mil./Year</li> </ul>	4.4
<ul> <li>Freight expense</li> </ul>	\$1.5 Bil.
<ul> <li>Dec. '99 avg. transit time</li> </ul>	16.8 Days
<ul> <li>Pipeline Inventory</li> </ul>	\$4.1 Bil.

#### Ford Distribution Network

## Old Delivery Design

- Push Network
- Vendor sub systems optimized for individual segments
- Little to no visibility
- Mixing Centers not used effectively

## Ford Goals

Speed

- 1999: Average 15 days transit time
- Goal: Maximum of 8 days transit time

Precision

- 1998/1999: 37% on time within 1 week
- Goal: 95% on time within 1 day

Visibility

- 100 % Internet vehicle tracking from plant release to dealer delivery
- Guide the flow of vehicles
- Respond to variations
- Inform customers

**Design Process** 

Truck vs Rail delivery

Allocate Dealers (FIPS) to Ramps

Route Flows through Rail Network **Single-Sourcing Allocation** 

Var Assign{FIPS, RAMPS} binary; Minimize TotalCost:

sum{fip in FIPS,ramp in RAMPS}
Cost[fip,ramp]\*Assign[fip,ramp];

- s.t. SingleSource{fip in FIPS}: sum{ramp in RAMPS}Assign[fip,ramp] = 1;
- s.t. ObserveCapacity{ramp in RAMPS}: sum{fip in FIPS} Volume[fip]\*Assign[fip,ramp]
- <= Capacity[ramp];

## Old Ramp Allocation Southern US

## Dealers sourced by multiple ramps

<u>Maximum</u>	<u>Count</u>
500	1039
5,000	504
50,000	128
75,000	1
130,000	2

## New Ramp Allocation Southern US

## Dealers sourced by single ramps

<u>Maximum</u>	<u>Count</u>
500	2085
5,000	952
50,000	174
75,000	3
130,000	2

## New Allocation of Dealers to Ramps Mainland US

<u>Maximum</u>	<u>Count</u>
500	2085
5,000	952
50,000	174
75,000	3
130,000	2

## Flows through the Rail Network

## **Objective is NOT Freight cost!**

The Objective IS

## Speed

## Capital

## Land

The Promise

## Speed

Unit trains bypass hump yards

## The Promise

## Capital & Land

- 22 Plants
- 54 Destination Ramps
- ~1,200 Load lanes
- ~8,400 vehicles waiting at plants
- \$166 Million in inventory
- **Each Plant to One Mixing Center**
- ~22 Load lanes
- ~154 vehicles waiting at plants
- ~\$3 Million in inventory

## The Price

- Inventory at the cross dock
- Handling at the cross dock
- Capital costs of the cross dock
- Added distance traveled

## Making the Trade-offs

Measuring Inventory In the rail network At the plants and Cross Docks Load-driven system Railcars depart when full **Relationship between Network Design and Inventory** 

## Inventory at the Plants

Half a rail car full for each destination



Time

## Inventory at the Mixing Centers

Half a rail car full for each destination





Time

# Workload at the Mixing Centers

#### Unpredictable

Rail car holds 5 vehicles





## Workload at the Mixing Centers

Balanced: Only load cars you empty

Rail car holds 5 vehicles





## Workload at the Mixing Centers

Balanced: Only load cars you empty

Rail car holds 5 vehicles





## Effect on Inventory

Inventory at Mixing Center slowly grows to just over (ramps -1)(capacity -1) and remains there Roughly twice the inventory of before Still depends on the number of ramps the

cross dock serves

## **Consolidation for Speed**

Unit Trains of 15-20 rail cars don't stop at mixing yards Trade moving inventory for stationary inventory

Paths

Route from Plant to Ramp Mode used on each edge

Demand[ramp, plant] Combined demand at ramp for all products from the plant

#### Variables:

PathFlow[path]:

 Volume from the plant to the ramp on the path

UseLane[fromloc, toloc, mode] binary

Did we use the mode between two locations

#### Objective

Minimize the number of vehicles in the pipeline Moving Component (Transit times) Waiting Component (Mode Size)

Minimize PipelineInventory:

sum{path in Paths} (Total Transit Time)\*PathFlow[path]; sum{(f,t,m)} (Size[m]/2)\*UseLane[f,t,m]

## Satisfy Demand

The sum of flows on all paths between a plant and a ramp must meet demand

s.t. SatisfyDemand[p in PLANTS, r in RAMPS]: sum{path in PATHS: Plant[path]=p and Ramp[path] = r} PathFlow[path] >= Demand[p,r];

#### Define UseLane For each pair of locations and mode between them write a constraint for each plant and ramp s.t. DefineUseLane[p in PLANTS, r in RAMPS, (f,t,m) in EDGES}: sum{path in PATHS: Plant[path]=p and Ramp[path] = r and (f,t,m) in PATHEDGES[path]} PathFlow[path] <= Demand[p,r]\*UseLane[f,t,m];

Large Model Lots of Variables: Many Paths Lots of Constraints: DefineUseLane

The LP relaxation is nearly always integral

#### **New Rail Lanes**

## **Reduced plant destinations**

#### Results

- Cut vehicle transit time by 26% or 4 days
- \$1 billion savings in vehicle inventory
- \$125 million savings in inventory carrying costs
- Avoid bottlenecks
- Reduce assets in supply chain
- Improved inventory turns at dealer

#### **Benefits**

- Ford
- Dealers
- Rail Carriers
- Auto Haulers

#### **Benefits - Ford**

- On-time delivery
- Competitive edge
- Cost control

#### **Benefits - Dealers**

- Reduced inventories
- Increased customer satisfaction

#### **Benefits - Rail Carriers**

- Improved equipment utilization (reduced capital expenditures)
- Visibility and planning capabilities
- Synergies with existing UPS traffic
- Increased cooperation

#### **Benefits - Auto Haulers**

- Expanded dealer delivery hours
- Visibility and planning capability
- Improved asset utilization
- Increased cooperation