Overview of Organizations

Some of the main topics in lecture:

- Motivation and Uncertainty
- The cycle of Generation and Reduction of Uncertainty
- "People do not resist change," they only resist change that generates hard-tohandle uncertainty

Overview of Organizations

Further reading (optional):

The Human Side of Managing Technological Innovation: A Collection of Readings* by Ralph Katz (Editor), Oxford University Press; (March 1997)

* Table of Contents available through Amazon.com at: <u>http://www.amazon.com/exec/obidos/tg/detail/-/0195096940/ref=lib_dp_TFCV/103-</u> <u>4629674-8379051?v=glance&s=books&vi=reader#reader-link</u>