

Part I - Reference Material



Allen, Thomas J., 1977. *Managing the Flow of Technology: Technology Transfer and the Dissemination of Technological Information within the R and D Organization*, MIT Press, Cambridge, MA.

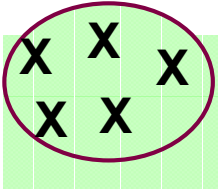
'Boundary Impedance' of the Organization



Outside Experts



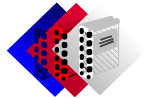
Negative



Internal Staff



Literature



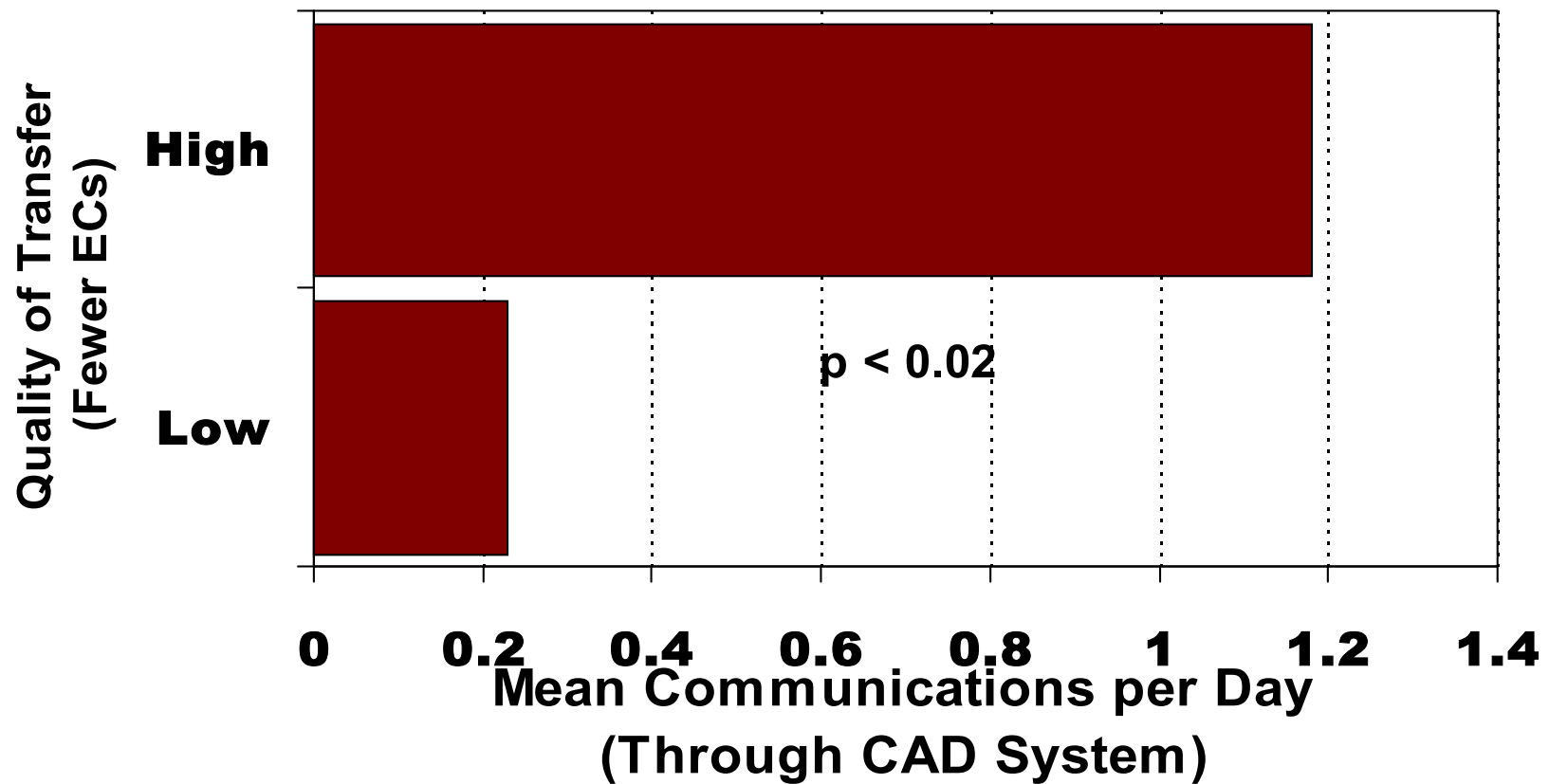
Part II - Reference Material



Robertson, D. and T. J. Allen, 1993. "CAD-System Use and Engineering Performance," *IEEE Transactions of Engineering Management*, Vol. 40, Issue 3, pp 274-282.

Robertson, D. and T. J. Allen, 1992. "Managing CAD Systems in Mechanical Design Engineering," *IEEE Transactions on Engineering Management*, Vol. 39, Issue 1, pp 22-31.

Performance in Transferring Designs to Manufacturing as a Function of CAD System Use for Communication



Using a Common Reference to Reduce Ambiguity in Communication

