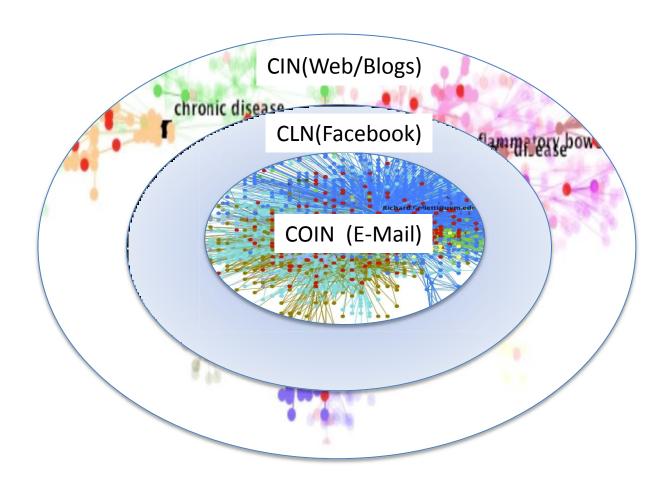
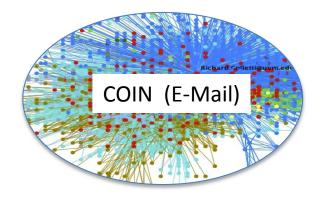
# COINs<sup>3</sup>

# Analyzing Collaborative Care Networks (C3N)

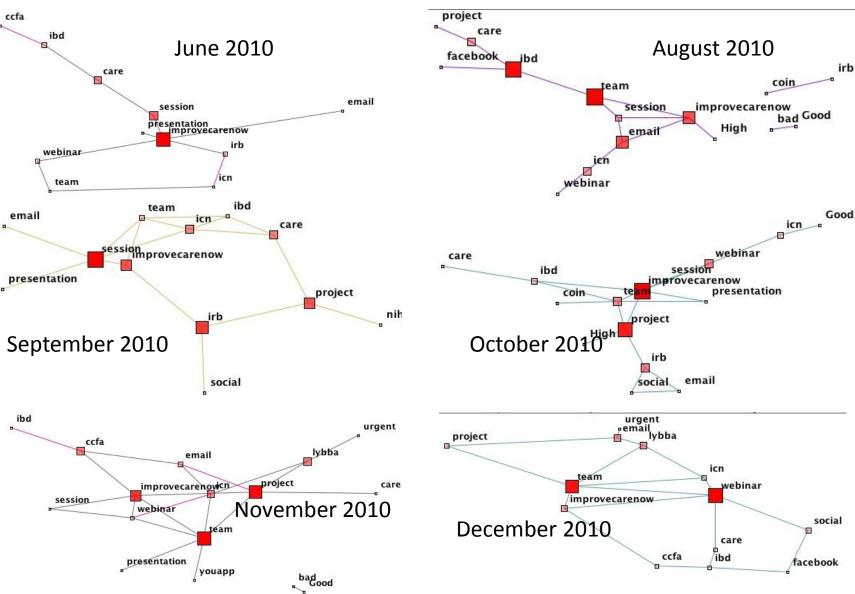
Peter A. Gloor



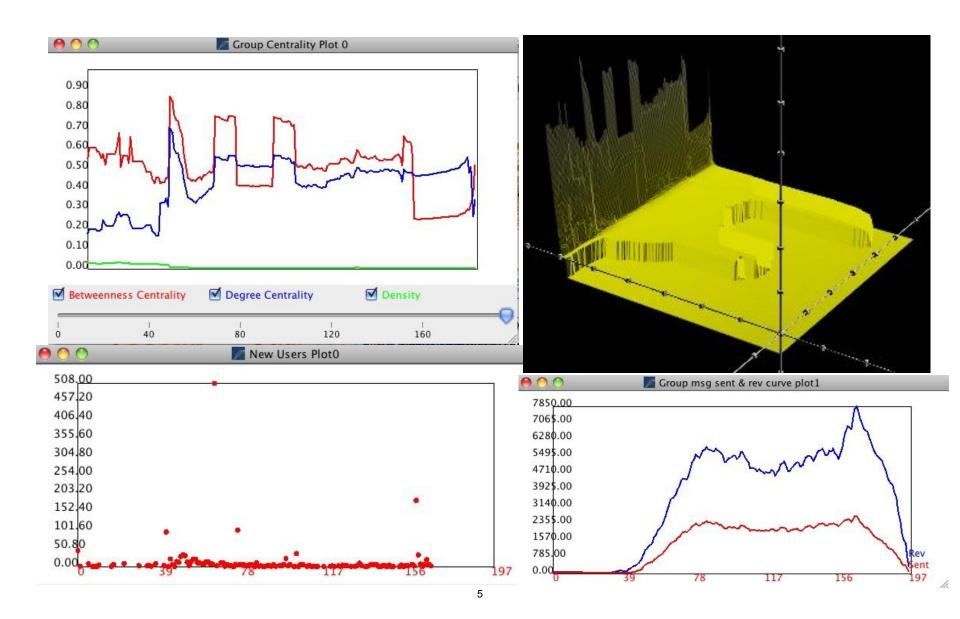
# COINs<sup>1</sup>



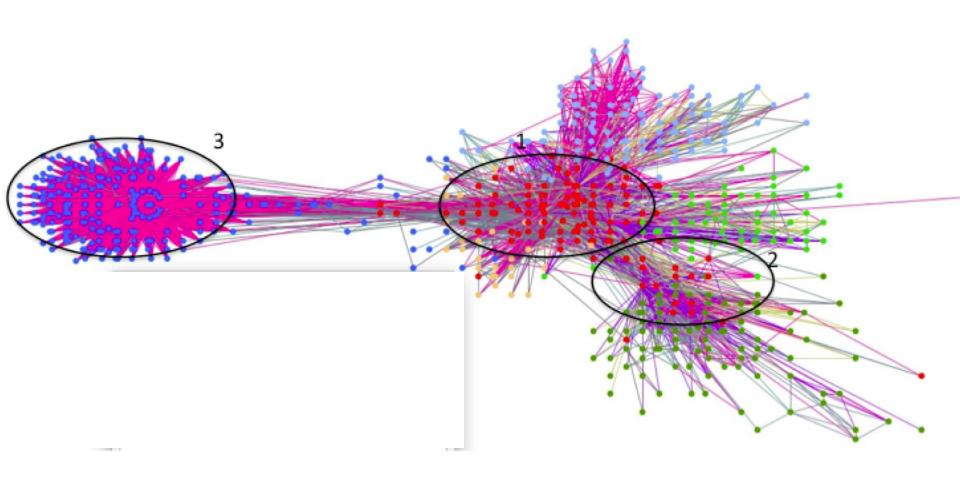
#### Month-by-Month (contents)



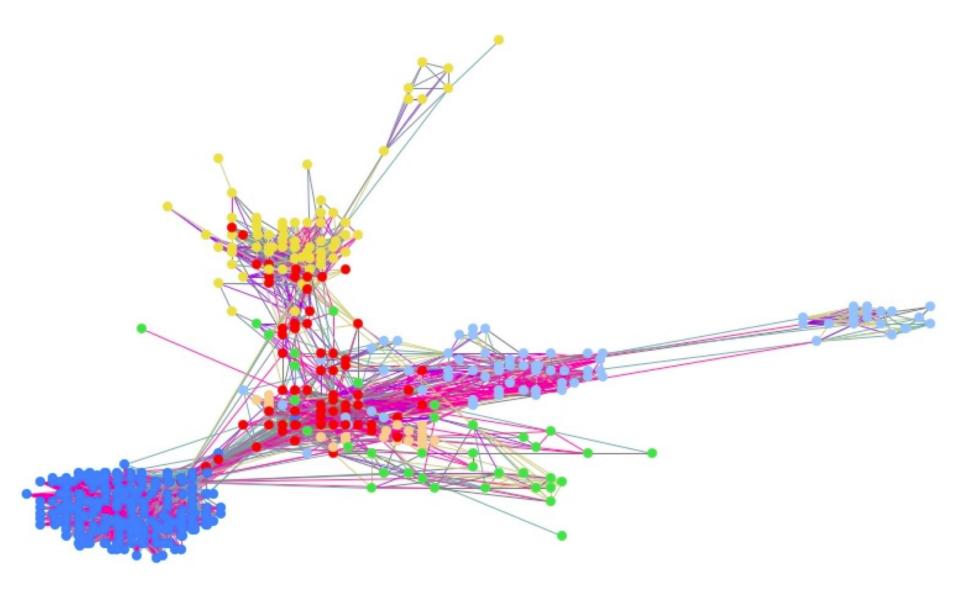
#### **Team View**



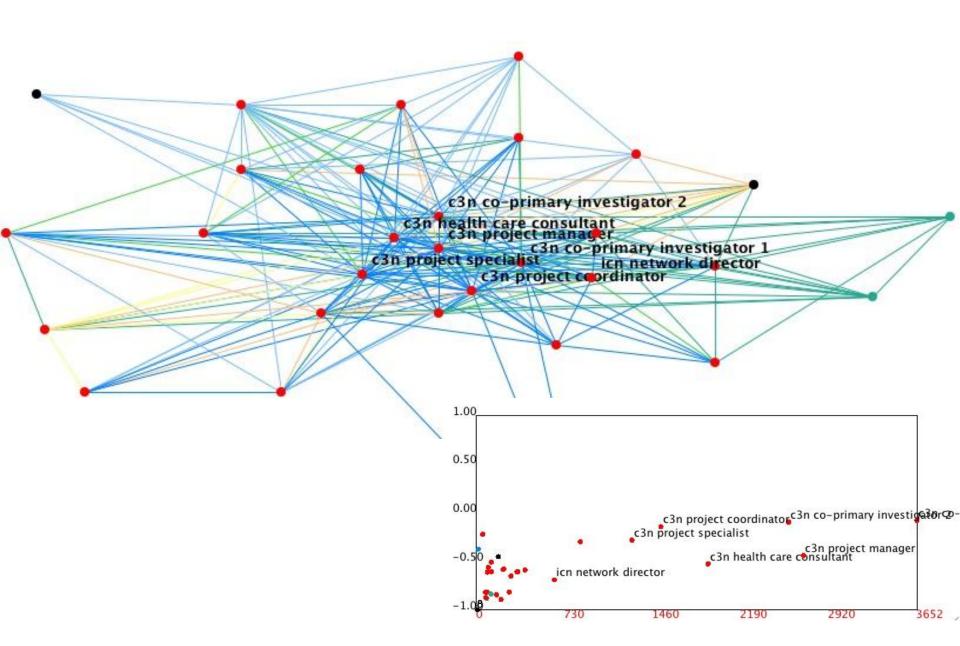
## **Team View**



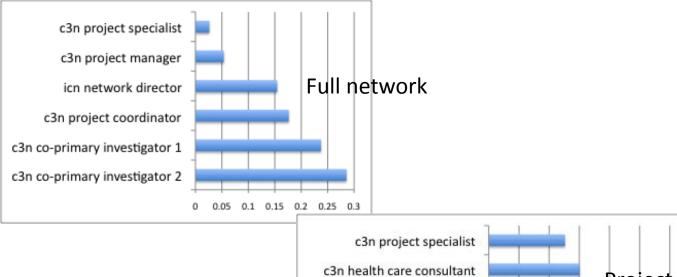
#### **Team View without Mailbox Owners**



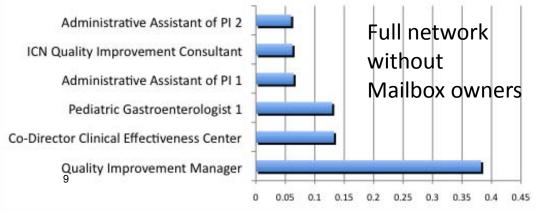
#### **34 Key Project Members**



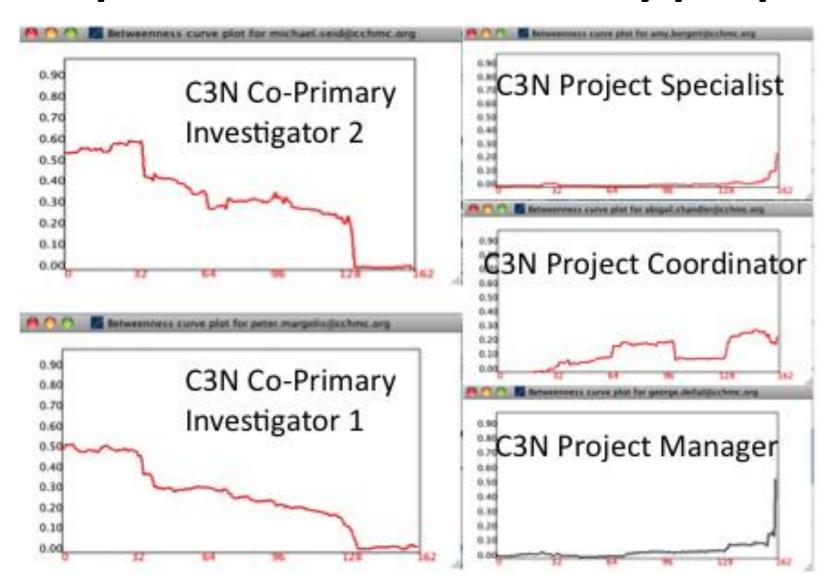
## Betweenness of key members



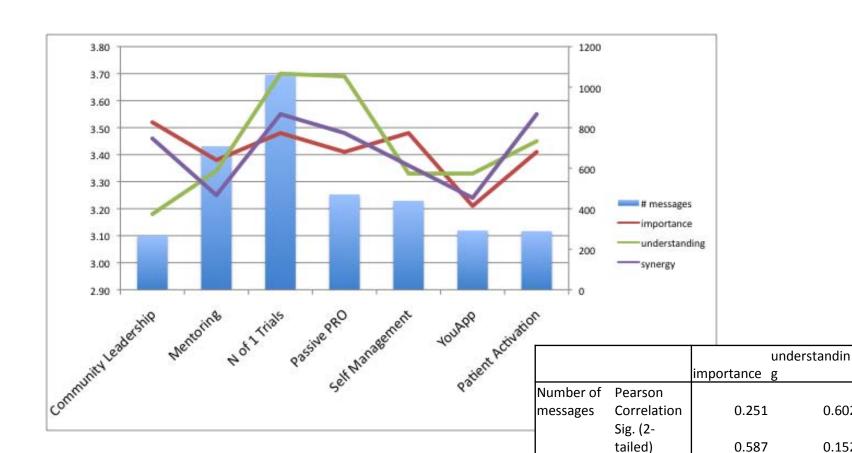




#### Temporal betweenness of key people



#### **Communication and Success of Prototypes**



The more messages exchanged, the higher the Understanding about the prototype

11

Pearson

Sig. (2-

tailed)

Ν

importance Correlation

synergy

0.176

0.706

0.627

0.132

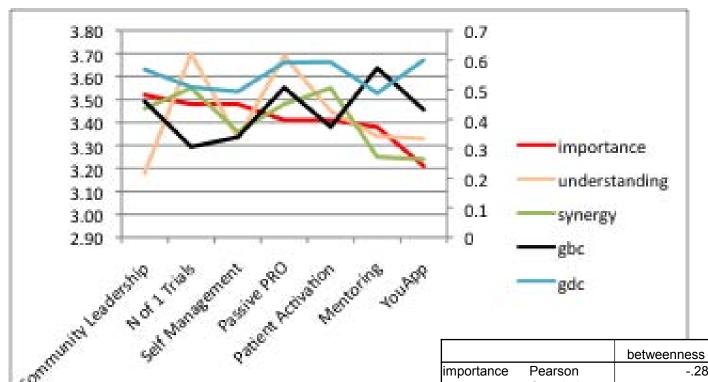
0.602

0.152

0.059

0.901

#### **SNA Metrics and Success of Prototypes**



The less centralized the network, the higher the Importance of the prototype

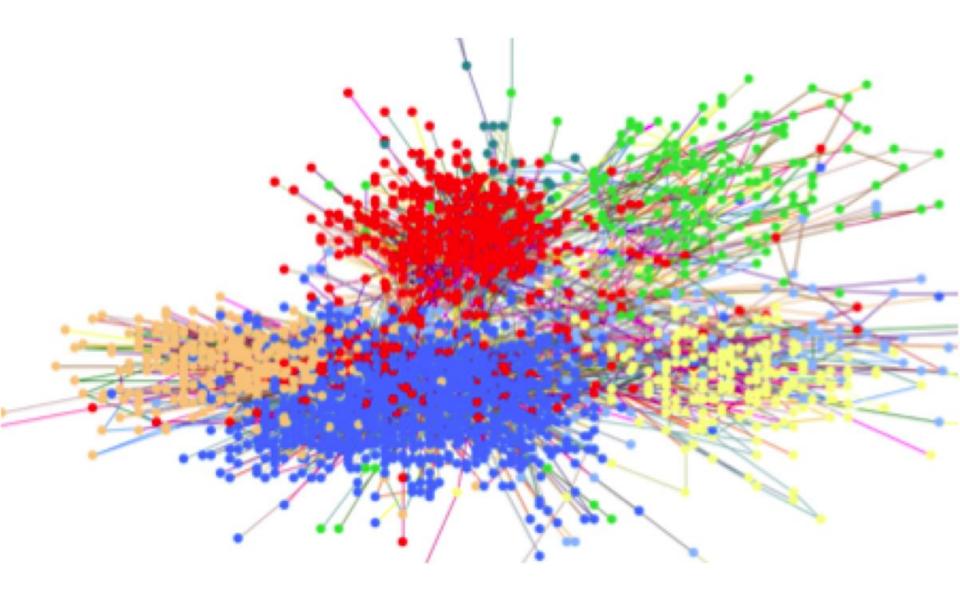
		betweenness	degree	density
importance	Pearson	281	421	214
	Correlation			
	Sig. (2-tailed)	.541	.347	.645
	N	7	7	7
understanding Pearson		233	.036	055
	Correlation			
	Sig. (2-tailed)	.615	.938	.907
	N	7	7	7
synergy	Pearson	494	.209	.207
	Correlation			
	Sig. (2-tailed)	.260	.653	.656
	N	7	7	7

# COINs<sup>2</sup> CLN(Facebook)

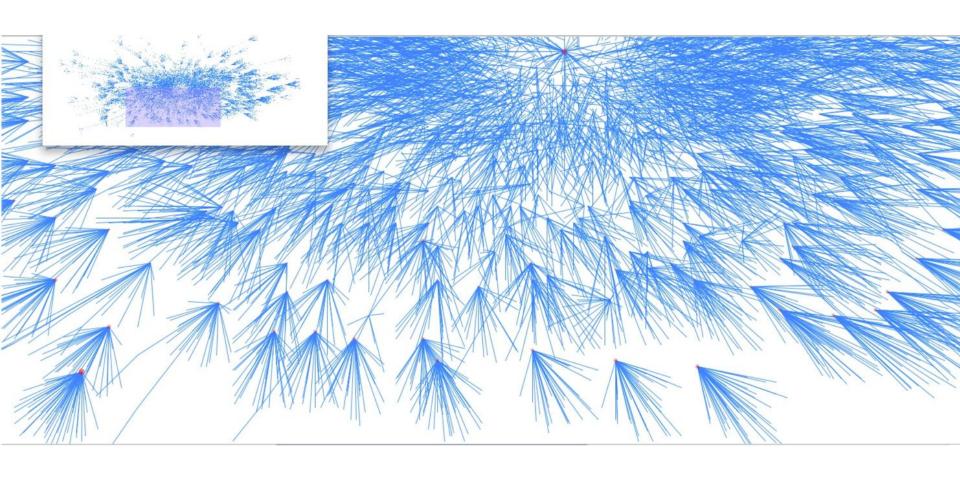
## 7 Facebook groups about Crohn's

	Friendship Network	Discussion Network
Crohn's Disease and IBD	9245	1119
Fight Against Crohn's Disease	10037	171
Crohn's Disease	1251	237
Crohn's Disease, Ulcerative Colitis and IBD – UK Group	(2728)	396
People with or know someone suffering with Crohn's disease	(1117)	31
Crohn's and Colitis Foundation of Canada (CCFC)	(3132)	370
People who live or support people with ulcerative colitis	(1565)	225

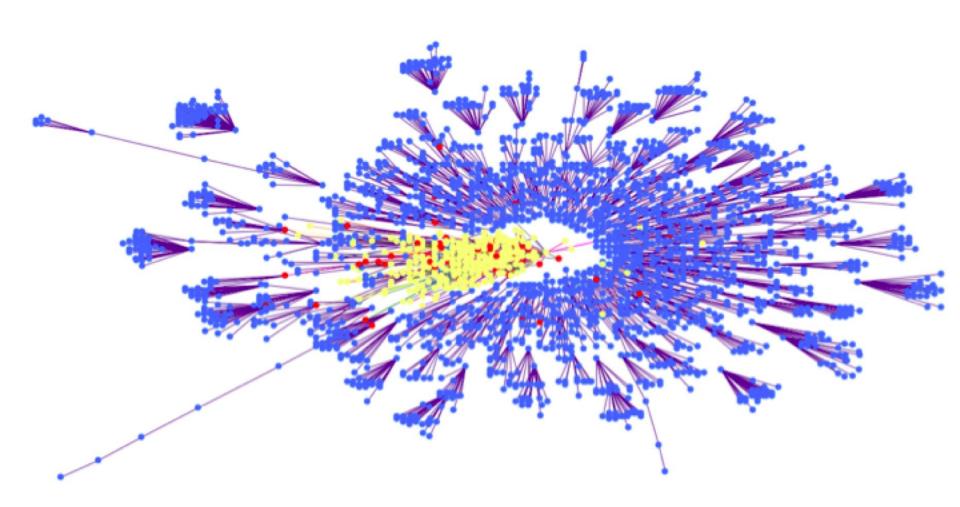
## **Discussion Networks (unconnected)**



#### Friendship Networks (unconnected)



## **Combined Friendship & Discussion**



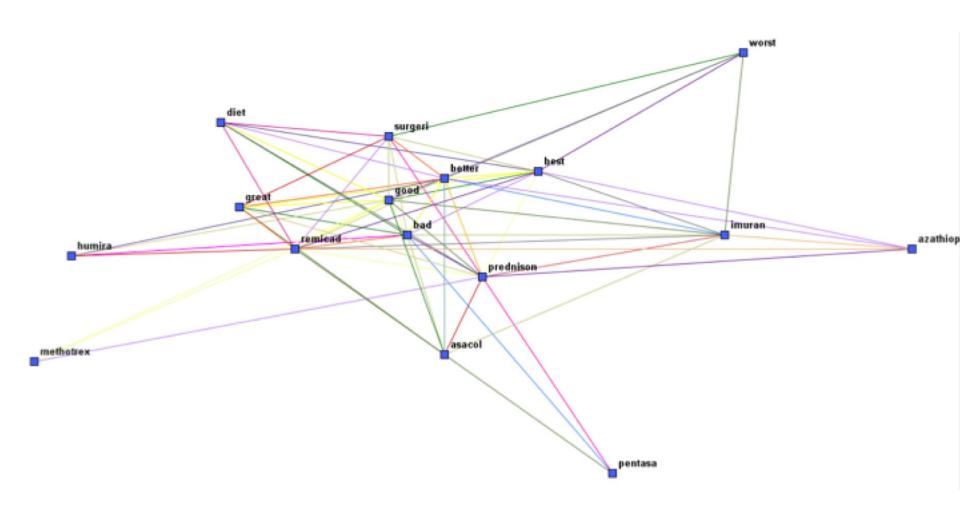
Facebook Fan Page "Crohn's Disease and IBD", top 5000 people by degree

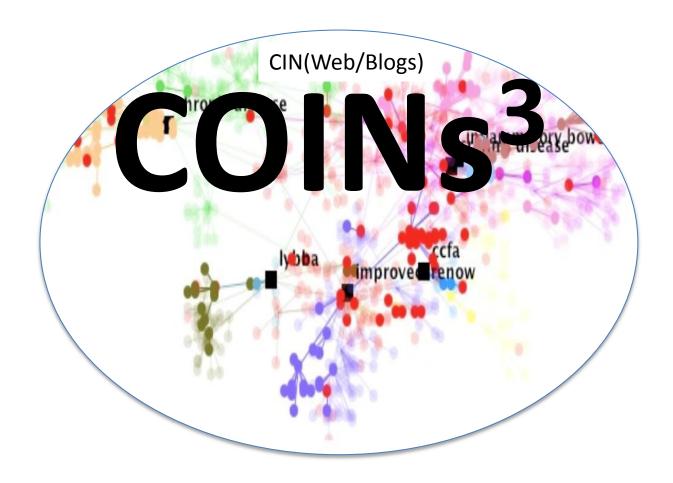
#### Tag Cloud of girl & mom

friend gets girl hate hey hi im join laugh life love oh paper pen people person phone questions realising really school seconds shut sit someone something status stop sun talking test text things think twilight type used walk watch wrong yeah year yes

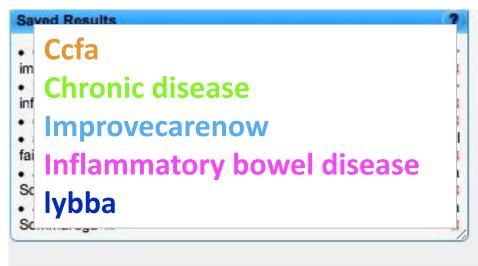


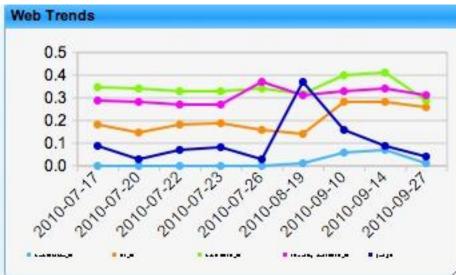
# Key terms on Facebook Wall

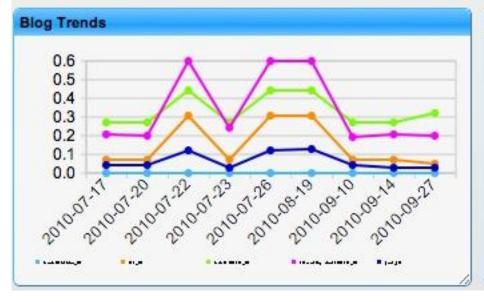


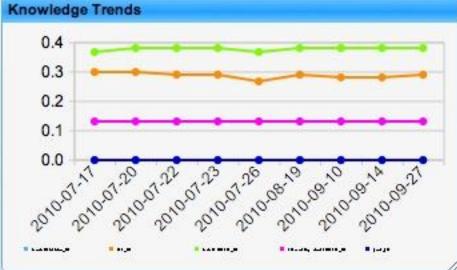


## **Tracking latest trends**

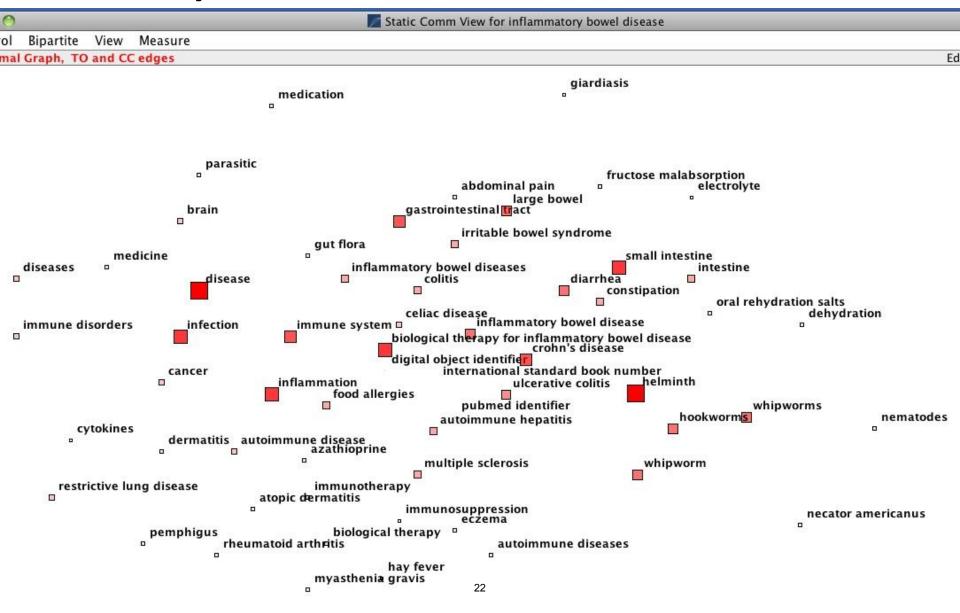




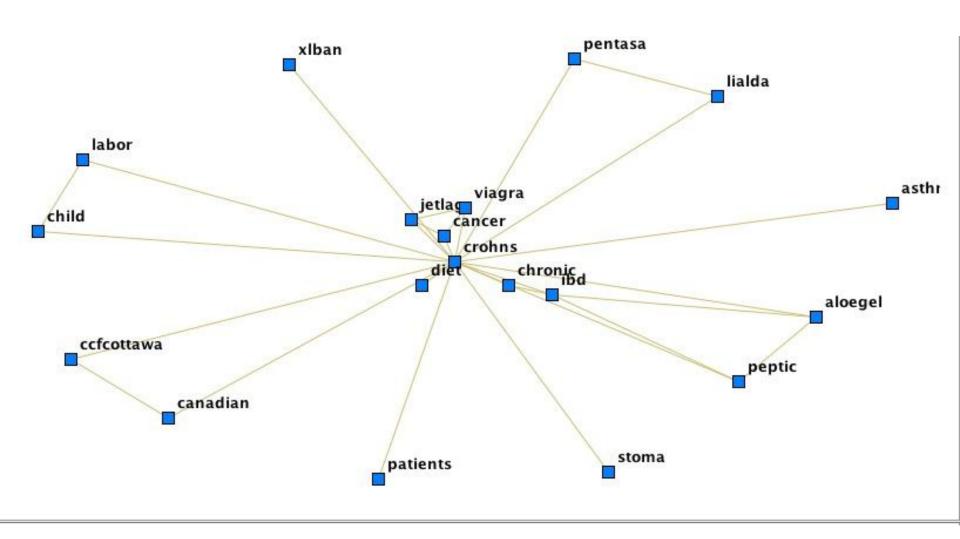




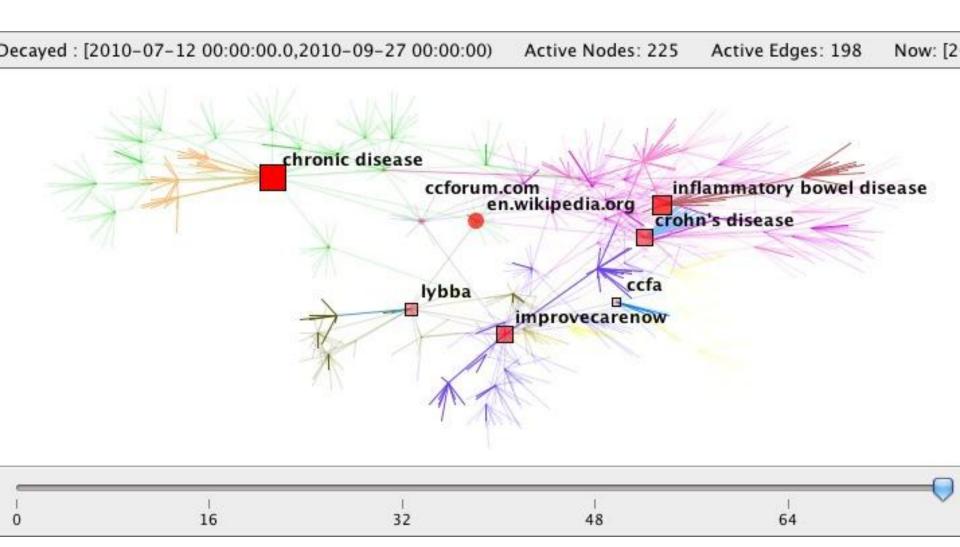
# **Key Topics on "Inflammatory Bowel Disease"** on Wikipedia



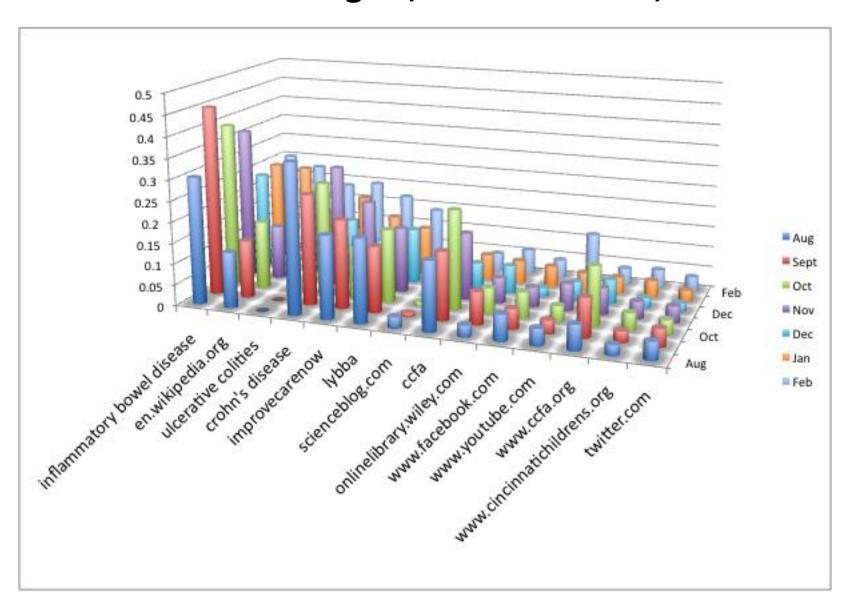
#### Main Tweets on "Crohn's"



## Web/Blog Trends



#### Term betweenness Aug 17, 2010 to Feb 21, 2011



#### Insights - COIN building well on track, but.....

- COIN E-Mail
  - Patient representatives underrepresented
  - Nurture emergent COINs around prototypes
- CLN Facebook
  - Connect Facebook communities
  - Recruit C3N members, trendsetters
- CIN Web
  - Decide on external branding, focus on key Web sites for targeted marketing

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