15.965 Technology Strategy (Spring 2009)

Professor Michael A M Davies

Case # 3: Iridium

Please note that you are *not* required to submit a write-up. However, writing down your thoughts may help you during class discussion.

In the first couple of classes, we've looked at the basics of evaluating a technology and assessing technological innovation: characterizing it in terms of key parameters; assessing competitive technologies; considering the requirements of potential applications; thinking about the overall system; taking into account timing, the innovation trajectory and risk.

In this class we will be looking at a very large scale venture that was a technical success but a commercial failure, and focusing on why it was not successful, As you read and review the case, please consider carefully the following questions:

- 1. who is responsible for Iridium's failure?
- 2. at what point could you have predicted out that there was a significant risk that Iridium would fail?
- 3. what is your impact of Iridium's overall system design?
- 4. what impact did the choices that were made have on the subsequent economics of the venture?
- 5. what impact did Iridium's organization design have on the outcome, and in particular who were the key stakeholders and what was their motivations?
- 6. what alternative technical or commercial strategies could or should Iridium have pursued?

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