# **ESD.86**

# Markov Processes and their Application to Queueing



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# Outline

Spatial Poisson Processes, one more time
Introduction to Queueing Systems
Little's Law
Markov Processes

### Spatial Poisson Processes



Courtesy of Andy Long. Used with permission.

http://zappa.nku.edu/~longa/geomed/modules/ss1/lec/poisson.gif

# **Spatial Poisson Processes**

- Entities distributed in space (Examples?)
   Follow postulates of the (time) Poisson process
  - $\lambda dt$  = Probability of a Poisson event in dt
  - History not relevant
  - What happens in disjoint time intervals is independent, one from the other
  - The probability of a two or more Possion events in dt is second order in dt and can be ignored

Let's fill in the spatial analogue.....

Set S has area A(S). Poisson intensity is  $\gamma$ Poisson entities/(unit area). X(S) is a random variable X(S) = number of Poisson entities in S

$$P\{X(S) = k\} = \frac{(\gamma A(S))^k}{k!} e^{-\gamma A(S)}, \ k = 0, 1, 2, \dots$$

S

#### **Nearest Neighbors: Euclidean**

Define  $D_2$  = distance from a random point to nearest Poisson entity Want to derive  $f_{D_2}(r)$ . Happiness:  $F_{D_2}(r) \equiv P\{D_2 \le r\} = 1 - P\{D_2 > r\}$  $F_{D_2}(r) = 1 - \Pr{ob}\{\text{no Poisson entities in circle of radius } r\}$  $F_{D_2}(r) = 1 - e^{-\gamma \pi r^2}$   $r \ge 0$ 

$$f_{D_2}(r) = \frac{d}{dr} F_{D_2}(r) = 2r\gamma \pi e^{-\gamma \pi r^2} \quad r \ge 1$$

Rayleigh pdf with parameter  $\sqrt{2\gamma\pi}$ 

#### **Nearest Neighbors: Euclidean**

Define  $D_2$ = distance from a random point to nearest Poisson entity Want to derive  $f_{D_2}(r)$ .

$$E[D_2] = (1/2) \sqrt{\frac{1}{\gamma}} \quad "Square Root Law"$$
$$\sigma_{D_2}^2 = (2 - \pi/2) \frac{1}{2\pi\gamma}$$

$$f_{D_2}(r) = \frac{d}{dr} F_{D_2}(r) = 2r\gamma \pi e^{-\gamma \pi r^2} \quad r \ge$$

Rayleigh pdf with parameter  $\sqrt{2\gamma\pi}$ 

Random Point

#### **Nearest Neighbor: Taxi Metric**

 $F_{D_1}(r) \equiv P\{D_1 \le r\}$  $F_{D_1}(r) = 1 - \Pr\{\text{no Poisson entities in diamond}\}$ 

# How Might you Derive the PDF for the *k*<sup>th</sup> Nearest Neighbor?

Blackboard exercise!

# To Queue or Not to Queue, That May be a Question!

# 



Figure by MIT OCW.



# What Kinds of Queues Occur in Systems of Interest to ESD?





## ESD Queues?



Photos courtesy, from top left, clockwise: U.S. FAA: Flickr user "\*keng" <u>http://www.flickr.com/photos/kengz/67187556/;</u> Luke Hoersten http://www.flickr.com/photos/lukehoersten/532375235/)

#### Little's Law for Queues





a(t) = cumulative # arrivals to system in (0,t] d(t) = cumulative # departures from system in (0,t] L(t) = a(t) - d(t) L(t) = number of customers in the system(in queue and in service) at time t

#### Little's Law for Queues

$$\gamma(t) = \int_0^t [a(\tau) - d(\tau)] d\tau = \int_0^t L(\tau) d\tau$$

 $\gamma(t)$  = total number of customer minutes spent in the system

a(t) = cumulative # arrivals to system in (0,t] d(t) = cumulative # departures from system in (0,t] L(t) = a(t) - d(t) L(t) = number of customers in the system(in queue and in service) at time t

#### Let's Get an expression for Each of 3 Quantities

 $\lambda_t \equiv \text{average customer arrival rate} = a(t)/t$ 

$$L_{t} = \frac{\gamma(t)}{t} = \frac{a(t)}{t} \frac{\gamma(t)}{a(t)} = \lambda_{t} W_{t}$$
  
In the limit,  
 $L = \lambda W$ , Little's Law

Key Issues

♦ L in a time-average. Explain

- λ is average of arrival rate of customers
   who actually enter the system
- W is average time in system (in queue and in service) for actual customers who enter the system

More Issues



 Little's Law is general. It does not depend on

- Arrival process
- Service process
- -# servers
- Queue discipline
- Renewal assumptions, etc.

◆ It just requires that the 3 limits exist.

 $\frac{\text{Still More}}{\text{Issues}} \quad L = \lambda W$ 

What about balking? Reneging? Finite capacity?

Oo we need iid service times? Iid interarrival times?

One we need each busy period to behave statistically identically?

• Look at role of  $\gamma(t)$ . Can change queue statistics by changing queue discipline.

Cumulative # of Arrivals FCFS=First Come, First Served SJF=Shortest Job First



"System" is  $L = \lambda W$ 

 Our results apply to entire queue system, queue plus service facility

◆ But they could apply to queue only!



• Or to service facility only!

$$L_{SF} = \lambda W_{SF} = \lambda / \mu$$
  
1/ $\mu$  = mean service time

# All of this means, "You buy one, you get the other 3 for free!"

W =  $L \neq L_q + L_{SF} = L_q + \frac{\lambda}{L_{SF}} = L_q + \frac{\lambda$ μ  $L = \lambda W$ 

# Utilization Factor $\rho$

• Single Server. Set 
$$Y = \begin{cases} 1 \text{ if server is busy} \\ 0 \text{ if server is idle} \end{cases}$$

 $E[Y] = 1 * P\{\text{server is busy}\} + 0 * P\{\text{server is idle}\}$ 

 $E[Y] = 1*\rho + 0 = \rho = E[\# \text{ customers in SF}] = ?$ 

 E[Y] is time-average number of customers in the SF

Buy Little's Law,

$$\rho = \lambda/\mu < 1$$

# Utilization Factor $\rho$

### Similar logic for N identical parallel servers gives

$$\rho = (\frac{\lambda}{N}) \frac{1}{\mu} = \frac{\lambda}{N\mu} < 1$$

• Here,  $\lambda/\mu$  corresponds to the timeaverage number of servers busy

# Markov Queues

#### Markov here means, "No Memory"





State-transition diagram for the fundamental birth-and-death model.



#### **Balance of Flow Equations**

$$\lambda_0 P_0 = \mu_1 P_1$$
  
( $\lambda_n + \mu_n$ ) $P_n = \lambda_{n-1} P_{n-1} + \mu_{n+1} P_{n+1}$  for  $n = 1, 2, 3, ...$ 

#### To be continued.....