HST.921 / HST.922 Information Technology in the Health Care System of the Future, Spring 2009 HK.Harvard-MIT Division of Health Sciences and Technology Course Directors: Dr. Steven Locke, Dr. Bryan Bergeron, Dr. Daniel Sands, and Ms. Mirena Bagur

## Emerging Opportunities for eHealth

#### Jason Sroka Orange Labs Boston

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## Agenda

- What is eHealth?
- Demographic Trends and Cultural Factors
- Technology Trends
- Areas of Opportunity



## What is eHealth?

- Relatively new, still somewhat nebulous term
- Refers to application of Information and Communication Technology (ICT) to health care
  - Formal health care settings (hospitals, clinics)
  - Personal health care (home, mobile)
- Encompasses range of technologies
  - Web services
  - Multiple communication modes (audio, video, email, chat, SMS)
  - Machine to machine communications (wired and wireless)
  - Ubiquitous sensors
- Wide range of applications
  - Telemedicine (formal health care)
  - Remote monitoring (formal and personal)
  - Personal health & wellness goal setting and tracking
  - Electronic Health Records

### Demographic Trends and Cultural Factors: Japanese Example

- Demographics:
  - Increasing % of elderly in developed societies
  - Result: Smaller pool of supporters and caregivers
- Cultural Factor:
  - Physicians prefer to work in urban settings
  - Preference for face to face communications



Source: Statistics Bureau, MIC; United Nations; Ministry of Health, Labour and Welfare.

Courtesy of Statistics Bureau, Ministry of Internal Affairs and Communications (Japan). Used with permission.

#### Japanese situation is a clear case where telemedicine can address a need



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# Technology Trends

- Communication devices increasingly ubiquitous
  - Internet access nodes (PCs, laptops, etc.)
  - Mobile phones
- Sensors increasing in utility
  - Personal measurement devices: heart rate, blood pressure, glucose levels, accelerometer
  - Easy machine-to-machine data transfer: wireless standards, USB sticks, etc.
- Standards emerging for different market segments
  - Increases overall market size by increasing consumer willingness to use (avoids lock-in to proprietary solution)
  - Allows larger ecosystem of contributors
- Expanding and improving infrastructure
  - Increases volume of information readily available
  - Enables high-bandwidth services (e.g. videoconference for telemedicine)



# Areas of Opportunity

- Aging Independently
  - Use monitoring tools to reduce demands on caregivers while allowing elderly to live at home
  - 600 million people aged 60+ worldwide
- Chronic Disease Management
  - Monitor evolving condition outside of formal health care settings
  - 75-85% of healthcare spending is for disease mgmt
- Personal Health & Wellness
  - Empower individuals to take control of their health and realize their health goals
  - 1 Billion overweight adults
- Electronic Health Records
  - Standardize medical information storage and allow exchange across personal and formal settings
  - ~8% of US hospitals have some kind, <2% have comprehensive system</li>
- And many more...



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