A quick guide to the Internet

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Why should you care?

“People” say: “Why doesn’t the Internet…”
- Protect me from spam.
- Control porn
- Keep terrorists from plotting
- Etc.

We need to translate from a cry of pain to realistic expectations.
Must understand (in general terms) the technology to make realistic policy.
Defining the Internet

- It is not the applications:
  - Email
  - Web
  - VoIP

- It is not the technology
  - Ethernet
  - WiFi
  - Fiber optics

- So what is it?
A range of applications operating over a range of technologies, by means of a single interface -- the Internet Protocol IP.

IP: the Internet Protocol

Taken from:

Realizing the Information Future: The Internet and Beyond.

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What is a network?

Or...what is the problem we are solving?

- A \textit{shared} medium of communications.
- Why?
  - To share expensive resources
    - Cannot afford a wire between “everywhere.”
  - To facilitate general communication--information sharing.
How to share?

- Computer traffic is bursty.
- Older sharing method (circuit switching) was inefficient.
- About 45 years ago, the need for a new mode of sharing was felt.
- PACKETS!
What is a packet?

Packet:
- Some data with an address on the front. Specified maximum size
- Sent serially across a link.
- Use a computer (a "router" or "packet switch") to manage the link.
- Statistical sharing.

A neat idea that has stood the test of time.
A simple view of the Internet
An (over) simple packet picture

Header | Data
---|---

A packet

Stuff...Destination/Source/Length...stuff

A packet header

Addresses: written in the form 18.26.0.166
What a router does

- When it gets a packet:
  - Check that it is not malformed.
  - Check that it is not going in circles.
  - Look at its destination address.
  - Pick the best link over which to forward it.

- In the background:
  - Computes the best routes to all destinations.
What was at the edge?

- The slide said “user”.
- It is a “host”, or a “PC”, or a “server”, or a “computer” or an “end node”.
  - The place where application code runs.
  - There might be a person there.
- Get back to this later…
Implications

- Inside the network there are only packets.
- There is no understanding of higher-level intentions.
  - The routers have a limited view of what it means to “operate correctly”.
- There is nothing like a “call”, or “placing a call”, in the router’s design.
The service model

- The other half of the Internet specification:
  - What is the commitment when I send a packet?
  - Answer: very little.
- The Internet tries it best, but makes no promises.
  - It can lose, reorder, delay, or duplicate packets.
  - Usually they arrive in good order.
  - If they don’t--you have no complaint.
- Called the “best effort” service.
Is this such a good idea?

- Weak expectation means Internet can run over “anything”.
- Makes the application’s job harder, but not impossible.

- So, yes, it is a good idea.
  - But now under attack.
More than you want to know in one slide…

What happens if too many packets get sent?
- In the short run, queues form in routers.
- In the longer run, senders (are supposed to) slow down.

Why does this work?
- Application are expected to tolerate it.

But if senders do not slow down?
- Out of aggression, or because they cannot.

A raging debate among designers.
- And Comcast and BitTorrent…
Responses to congestion

Four options.

- Demand and expect them to slow down.
  - Benign socialist
- Police them and punish them if they don’t slow down.
  - Police state
- Let them pay to keep going fast.
  - Capitalist
- Over-provision so net is “never” congested.
  - Pragmatic
What was at the edge?

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What a “host” does

- Runs the application code
  - Web, email, voip, ssh, wow, etc.
- Runs software that helps cope with packets and the best effort service model.
  - Example: Transmission Control Protocol, or TCP.
What is a protocol?

- Protocol: A specification of what can be sent when and in what format.

- A very general term, used to describe many aspects of networking.
  - The voltage to represent a 1 or 0 on a link.
  - The bit sequence to represent characters (e.g. ASCII).
  - The format of the address on the front of the packet.
  - How one reports a lost packet.

- From the Greek: "Glued on the front."
What does TCP do?

- Breaks a chunk of data (what the application wants to send) into packets at the sender.
- Numbers the packets.
- Keeps sending them until it gets an acknowledgement.
- Puts them in order at the receiver.
- Passes the date to the right application.
- Provides a very simple failure model.
Host vs. router

Router knows about

TCP

Internet

Technologies

Applications

Host knows about

*NTWT* - Not the whole truth
A (less) simple packet picture

Header | Data

A packet

Stuff...Destination/Source/Length...stuff

Link | Dest/Src/Length/NxtHdr | SN/NxtHdr (app)

IP header | TCP header
The *end-to-end* arguments:

The lower layers of the network are not the right place to implement application-specific functions. The lower layers of the network should implement basic and general functions, and the applications should be built “above” these functions, at the edges.

- E.g. move functions “up and out”.

- This causes function migration to the end-node.
- The network should be “as transparent as technology permits”.


Benefits of end-to-end

- User empowerment.
  - Run what you please.
- Flexibility in the face of unknown applications.
  - A network to hook computers together.
- Lower cost in core of network.
  - Eliminate special “features”.
  - Rely on edge-node equipment.
- More robust applications.
  - No unexpected failures of third-party nodes.

- An example of “getting it wrong”: make the network reliable.
Summary

- What “the Internet” does is very simple:
  - If forwards packets.
  - It is oblivious to the purpose of the packets.
  - Packets allow effective/efficient sharing.
- Lots of applications run on the Internet
  - And there will be more tomorrow.
  - Each has its own design.
  - There is a tension/tradeoff as to where functions are placed.
- The Internet can exploit lots of technologies.
How about the phone system?

- How does it different from the Internet?
  - And *why*?
- What are the implications for policy?
A simple view of the Internet
A simple view of the phone system

“The phone system”
The differences?

- **Switches are powerful, because phones are simple.**
  - The knowledge of what the phone system is for is embedded in the switches.
  - It “knows” that its purpose is to carry voice.

- **Routers are simple, because end-points are powerful.**
  - The knowledge of what the Internet is for is embedded in the end-points.
And…?

The phone system has no open API.
- No easy way to attach new applications.
- Compare the generality of a voice circuit and packet carriage.
- Very different view of layering. There is no “voice” layer.
Multiple views of system

- **Topology view:**
  - Routers as expression of physical distribution.

- **Layered view:**
  - What is the role of each “box”.
  - What does this imply about limits to action?

- **Administrative view.**
  - Who owns/operates each part?
  - Who controls what talks to what?
A more realistic picture

The ISP lives here..
The ISP does not live at the end-points.
What is missing from all this?

- What is it *for*?
  - How is the Internet used?
- Briefly, let’s talk about applications.
Application design

- Applications run “on” the Internet. They are not the Internet.
- Many approaches to construction
  - Patterns of communication.
  - Use of end node software and server software.
- Modern apps do not follow a simple end to end model.
  - (End to end at application level)
    - Remember the end to end argument?
- They are full of servers and services run by third parties.
Some examples:

Email:

Sender → Server → Server → Receiver

SMTP → SMTP → POP/IMAP

Web:

Browser ↔ Proxy ↔ Server

HTTP
More examples:

Napster (early peer to peer)
BitTorrent calls the catalog a tracker…
More examples:

Later peer to peer BitTorrent has a version that works without a tracker, using a distributed data base to try to find the content.

Just go feel around for the data. It might be there somewhere.
More examples:

Games (some), and IM (some)
The changing structure...

- In the old days, there were two sorts of devices:
  - Routers
  - End-node computers.

- Now:
  - Server farms
  - Cloud computing (latest buzzword...)

- So where should computing be placed?
- And why?
What problems are we solving?

- Ease of use
- Ease of deployment
- Performance
- Economic (industry) structure
- Robustness
- Security
- Who is in control?
  - Function placement based on trust.
Trust relationships

Email:
- Sender
- Server (SMTP)
- Server (SMTP)
- Receiver (POP/IMAP)

Web:
- Browser
- Proxy
- Server (HTTP)
Placement of computation

- “The Internet” is not changed by where computation is placed.
  - Except that we need some really high-capacity circuits…
- But the user and the application is strongly influenced.
I mentioned Comcast...

- How did they disable BitTorrent?
- They “peeked” at the data part of the packet
  - Called Deep Packet Inspection, or DPI.
- When they saw a BitTorrent connection, they inserted an extra message into the flow of packets (some might say “forged”) that said “abort the connection”.

What could the app do?

- How could an application designer prevent this sort of intervention?
- Encrypt the packets.
  - All anyone can see (unless they have the encryption key) is the header.

Questions for later:
- Should application designers and ISPs be in an arms race?
- Should the user view his ISP as an enemy?
Host vs. router

Router knows about

*Not the whole truth

Host knows about

Applications

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NTWT*
A (less) simple packet picture

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Implications

- Applications are the reason to have an Internet in the first place.
  - Only geeks send packets for the fun of it.
- Applications are where the value is generated, and money is to be made.
  - Ecommerce, advertising, etc.
- Applications greatly broaden the set of stakeholders.
  - Porn, music sharing, VoIP…
- Routers “just” forward packets.
  - Is this the right view?
A layered model of cyberspace

The previous discussion suggests that we can describe the Internet (and cyberspace more generally) using a layered model.

- A layered model is a classic way of Computer Science thinking.
- Several layered models have been posed, including the formal OSI reference model.

- We will use a 4 layer model in our future discussions.
A layered model of cyber-space

Logical

People

- Individuals
  - groups, govts.

Information

- Blogs, Youtube, Wikipedia, etc.

Application

- Web, etc

Services

- DNS

Internet

- TCP/IP

Physical

- Ethernet
  - Optical fiber

The net

- Global, diverse, balance of empowerments
- Unregulated and diverse Low cost distribution
- Highly plastic Recursive Strong boundaries.
- Capital intensive Physically localized

People

- Capital intensive
  - Physically localized

Physically localized

- Blogs, Youtube, Wikipedia, etc.

Recursive

- Low cost distribution

Highly plastic

- Strong boundaries.

Unregulated and diverse

- Balance of empowerments

Global, diverse
## Cyberspace itself

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<th>Physical</th>
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<tbody>
<tr>
<td>People</td>
<td>Ethernet</td>
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<tr>
<td></td>
<td>Optical fiber</td>
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<tr>
<td>Information</td>
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<td>Application</td>
<td>IP</td>
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<tr>
<td>Services</td>
<td>Blogs, Youtube, Wikipedia, etc.</td>
</tr>
<tr>
<td>The net</td>
<td>Individuals, groups, govts.</td>
</tr>
</tbody>
</table>

- **People**: Individuals, groups, govts.
- **Information**: Blogs, Youtube, Wikipedia, etc.
- **Application**: Web, etc.
- **Services**: DNS
- **Internet**: IP
- **Physical**: Ethernet, Optical fiber
Now add in the relevant actors.

- We will emphasize the importance of cataloging actors, their objectives, their interactions, the tools of interaction, and the outcomes.
  - Which actors are successful in shaping cyberspace and its context, and by what means?
  - To test our approach: case studies of actors and their interactions.
Providers of service and content

**Logical**

- **People**
- **Information**
- **Application**
- **Services**
- **Internet**
- **Physical**

**The net**

**Providers**

- Google, Hollywood, us…
- Akamai
- Hotels, Hot-spots
- ISPs: Comcast, Level 3, MIT, etc
- Fiber: SEACOM

(ISPs: Comcast, Level 3, MIT, etc)

(Hotels, Hot-spots)

(ISPs: Comcast, Level 3, MIT, etc)

(Fiber: SEACOM)
### Equipment/technology

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<th>Suppliers</th>
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<tr>
<td>Physical</td>
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<td>Routers: Cisco, Huawei</td>
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<tr>
<td>Internet</td>
<td></td>
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<td>Fiber: Corning</td>
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<tr>
<td>Services</td>
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<td></td>
<td>Data centers, Cloud providers</td>
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<tr>
<td>Application</td>
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<td>Server hardware</td>
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<td>Information</td>
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<tr>
<td>People</td>
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</tbody>
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Governments

The net

Logical

People

Information

Application

Services

Internet

Physical

Providers

Suppliers

Standards

Intl policy

Govts
<table>
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<th>The net</th>
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<td>Application</td>
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</tbody>
</table>

- Users

- People

- Information

- Application

- Services

- Internet

- Physical
Action: providers

Money: While all providers purchase equipment to make cyberspace, lower layers are capital intensive.

Collaboration with the law.

Influence: lobby, filings, etc.

Providers Suppliers Standards

Int'l policy

Govts

Businesse Citizens NGOs, etc.

Illegitimates

Logical

People

Information

Application

Internet

Physical

Advertising

Strategic alliance, partnership; discriminatory negotiation

Design requirements
Action: legitimate users

Logical

Physical

Application

Services

Internet

People

Information

The Net

Businesses

Citizens NGOs, etc.

Illegitimates

Providers

Suppliers

Standard

Intl policy

Govts

Demand, usage

Competitive purchasing

Corporate influence

Advocacy

Complaint
Case studies

- These three “influence pictures” are somewhat anecdotal.
- As part of research, need to provide robust grounding.
  - What tools are used?
  - Which are effective?
  - What are the range of motivations.
Interactions

- If we drew all the arrows from all the case studies:
  - The picture would be impossible to understand.
  - It would emphasize the dynamic nature of the interactions.
    - Many cycles among the actors.
Sharing at the different levels

The net

Logical

People
- Individuals groups, govs.

Information
- Blogs, Youtube, Wikipedia, etc.

Application
- Web, etc

Services
- DNS

Internet
- TCP/IP

Physical
- Ethernet
- Optical fiber

What are implications of the shared experience?
Sharing of information is “what its all about”.
Sharing of common standards provides interoperation.
Sharing of physical assets reduces costs.

People

Individuals groups, govs.

Information

Blogs, Youtube, Wikipedia, etc.

Application

Web, etc

Services

DNS

Internet

TCP/IP

Physical

Ethernet
- Optical fiber

Sharing of physical assets reduces costs.