Questions and other assignment points:

Read the assigned articles:

1) "Make it simple: A survey of information technology" The Economist, October 30th, 2004


Prepare for discussion: CareGroup (HBS 9-303-097)

1. What happened at CareGroup? Why did it happen? Explain in words and concepts that reflect the two articles assigned for today.

2. Looking at the "lessons learned", what would be your top three most important?

3. What else would you recommend to Halamka, to the CEO, and to the Board of Directors of CareGroup?