CLASS TWO: ELEMENTS IN THE INNOVATION SYSTEM – DIRECT AND INDIRECT FACTORS

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Class One: RECAP –

Solow – "Technological and Related Innovation" = dominant causative factor in economic growth Romer – "Human Capital Engaged in Research" = talent base behind the R&D system

Jorgenson – proves the model in the IT innovation wave **Merrill Lynch** – vision/enabler/talent on task; financial support only for the very short term – 2 yrs from mfg.

- FIRST Class: Two <u>DIRECT/EXPLICIT</u> Elements in Innovation – R&D AND TALENT.
 *NOW: <u>INDIRECT/IMPLICIT</u> Elements
 *Definition: <u>INNOVATION:</u> system for introducing a tech. advance – examples: EX.: steam engine, track, steel rails, timekeeping;
 - EX.: mix of auto, steel, aluminum, plastics, highways, oil industry, pipelines, gas stations

Opening Illustration - The Edison Story:

- Limited Education, mother home schooled, visual imagination
- Telegraph applications (stock ticker)
- Bridge to decision makers (Morgan)
- Lightbulb is only the invention has to conceive of the whole innovation mix
- Invents industrial R&D organization

Edison, Continued

- Menlo Park–100' long wooden lab on his farm calls it, "invention factory"
- Dozen artisans, eat pies at midnight around a wood stove, gaslight, songs, 24/7; wife almost kills him with .38 revolver when he forgets key, enters house by roof after researching until 3am
- Electric light
 - Saw large electric arc in Ansonia, Ct.
 - Gets idea of making it small, fills gap with filament
 - Vacuum tube carbon filament
- Then: has to invent all of electricity infrastructure:
 - Generators, wiring, fire safety
 - Invents structure of Electric Utility Industry
 - Gets J.P. Morgan to finance

Edison Effect – Edison has to derive electron theory to explain results – leads to atomic physics

Basic Ideas and Terms: Steps in Technology Development (Charts: C.Weiss)

- Vision
- Enabling Technologies (ex. -scanning tunneling microscope for nanotechnology)
- Idea
- Research
- Invention of Prototype
- Engineering
 Development

- Production/Manufacturing Prototype
- Commercial Production
- Supporting Infrastructure System
- Additional applications (ex. - internet)
- 2nd, 3rd, 4th generation of product

Models of Technology Change:

- <u>"Technology Push</u>" technology evolves and creates new markets
 - Atomic power: pre WW2 nuclear physics (obscure area)
 - Atomic bomb ends WW2, transforms geopolitics
 - Nuclear power is side product "endless cheap power"
 - Other ex' s- TV, microwave from radar from wave theory
- <u>"Technology Pull</u>"- relies on market pull to force technology development
 - Ex.: DSL, cable modem,
- <u>Incremental Innovation</u> improves: function, aesthetics, performance, efficiency, manufacturability, dependability, repair-ability – sustained stream of incremental improvements can multiply productivity and sustain competitiveness for decades (ex.: RR's, mining, autos) – DIFFERENT FROM <u>Radical Innovation</u>

Radical Innovation Yields Disproportionate Profit Impact



Kim and Mauborgne, Harvard Bus. Rev, 1/97, Cited: E.Milbergs, Innovation Metrics, NII, 1/2004

Image by MIT OpenCourseWare.

Radical vs. Incremental Innovation

- <u>Radical</u> innovation potentially far more <u>profitable</u> but <u>incremental far easier</u>
- Established <u>firms resist change</u>-because:
 - "<u>disruptive technologies</u>" Clayton Christianson from radical innovation - disrupt established markets
 - "<u>destructive competition</u>" Schumpeter new technologies preempt existing markets
 - Ex.: Bell Operating Co.'s resist true broadband
- <u>Innovation requires a playing field open to new</u> <u>players</u>
 - How does an <u>established firm retain ability to</u> <u>innovate</u>? Lockheed's "skunk works"? IBM's PC project separate from rest of company

Traditional Product Cycle Theory:

- Firm defines product
- Develops market
- Standardizes product
- One design dominates
- No. of competing companies reduced
- Product becomes a commodity (high volume, price drops, low profit margin, product not unique)
- Production technology often then goes offshore
- Barriers to entry increase
- Surviving firms have:
 - Capacity to advance their technology
 - Large scale production
 - Strong distribution and marketing
 - Management talent to grow firm

End of Product Cycle Theory?

- Some companies learning how to bring on <u>continuing radical innovations</u>
- <u>Globalization</u> spurs competitiveness, speeds product cycle & export of mfg.
- <u>Manufacturing process rebirth</u> process productivity leap can redo competitiveness picture
- Emergence of very <u>sophisticated IT-based service</u> <u>sector</u> – sometimes these firms integrate with manufacturing for new mix

Dynamic vs. Static Competitive Advantage:

- <u>19th Century Economist David Ricardo:</u>
- STATIC Comparative Advantage intrinsic to a country, based on its natural resources
 - England-sheep/wool -trades with -Portugal-port neither side can capture the other's advantage
- DYNAMIC Comparative Advantage:
 - Resource-based economies decline
 - <u>Dynamic advantage created in a nation by</u> <u>investments in R&D, education, transparent and</u> <u>efficient governance</u>
 - Note: US in '90's thought it was creating <u>comparative advantage in EARLY part of product</u> <u>cycle (innovation stage)</u>
 - But: <u>Can Dynamic Comparative Advantage be</u> <u>Captured</u>??

1) Richard Nelson, Prof. of Economics, Columbia Univ. National Innovation Systems - A Comparative

Analysis (Oxford U. Press 1993)

 "Technological capabilities of a nation' s firms are a key source of their competitive prowess"

 \rightarrow Nelson develops the term:

"national innovation systems"

Does the term make sense despite transnational businesses? – yes

"innovation" - Nelson uses broad def., "process by which firms master and get into practice product designs and new manufacturing processes"

2) "Schumpeterian Innovator"

- <u>Destructive Capitalism</u> occurs via innovation it's not necessarily the <u>first</u> innovator that captures most of the economic rents associated with the innovation
- Therefore: a <u>nation's concern</u> is in broader "<u>innovative</u> <u>capability</u>"
- Not limited only to firms or only to science research but to a <u>SYSTEM " a set of institutional actors"</u> that influence innovative performance
- Q: What's "the way technical advance proceeds" what are the "key processes"?–A: science and trial and error learning
- Q: <u>Institutional actors</u>? A: univ.' s, firms, government agencies and policies

• Q: is there a "<u>common analytical framework</u>" across <u>nations</u>?

3) Science as Both Leader and Follower:

- "New science gives rise to new technology" <u>(and vice</u> <u>versa)</u>
- Electricity Science as Leader:
 - Faraday 1831 electromagnetic induction
 - Incandescent light, gramaphone–Edison, telephone-Bell
 - Hertz 1887 radio waves radio, TV
 - Radio/TV, electricity NOT because scientists seeking applications

• Chemistry- Science as Follower:

- First-alchemy, tanning, dyeing, brewing practical applications
- 1860's Kekule molecular structure of benzene leads to organic chemistry
- Polymer chemistry grew from industry needs
- "Chemical Engineering" merger of chemistry and mechanical engineering interdisciplinary advance

4) More Science as Follower:

- Steam engine workings– J. Willard Gibbs creates science of thermodynamics
- Edison develops electricity-based lighting (flow of electricity across gap)– has to develop electron theory yields much of 20th century physics, electronics
- Aircraft technology (starts with Wright Bros bike mechanics)
 yields aerospace engineering
- Transistor (Bardeen, Shockley, Brittain Bell Labs) in 1940 leads to growth of solid-state physics
- Computing yields computer science
- Lasers and optical fiber yield science of optics
- SO: science yields technology but technology yields science rich and complex interaction

Need <u>both</u> science and technology leadership for <u>both</u> science and technology leadership - interact

5) Limits of Science:

- Innovation in high tech is <u>not only invention</u> <u>but</u>:
- → Design choosing the right "<u>mix of</u> <u>performance characteristics</u>" – ex.-modern aircraft wing
- Most R&D spending is "<u>incremental</u> <u>improvements</u>" – ex., jet engines added to aircraft replacing propellers

 process of <u>incremental advance is not classic</u> <u>science breakthrough</u> 6) Who are the *Innovation "Institutional*

Actors"?

- Industry Lab- by WWI industrial research lab staffed by Univ.-trained scientists and engineers

 dedicated to "invention" and incremental enhancements
 - More impt. than univ. or gov't lab –
 - because: after initial tech. in place users have knowledge of strength and weaknesses that transcends general public scientific knowledge
- Reverse engineering is R&D in many countries
- Note: R&D only part of larger innovation picture – management style, man. org., including for R&D, also impt.

7) Innovation Institutional Actors, Con't.

• 2. University Labs –

- Univ.-Firm Connection modern industrial research lab and modern research univ. grew up as companions/partners
- Many academic science fields are applied-oriented: material science, computer science, engineering
- If a Univ. supports technical advance how channeled to nation's firms? Some argue it isn't

• 3. Government Labs

- US gov't. labs key to advance in agriculture, health, nuclear energy they act via public service missions
- [Gov' t. labs substitute in many countries for Univ. research Korea, Finland]

8) Innovation"Institutional Actors"Con't

- 4. Public Sector Support for Industry R&D
 - Controversial in the US, assumed everywhere else in world.
 - In US-industrial R&D is rationalized under gov't. agency mission ie, defense R&D with industry- for defense

There are Inter-industry Differences in Innovation Actors:

*affected by role of suppliers/users, etc.

*no standard model

*in <u>complex technologies</u>: supply chain and customer/users play role in innovation; also--*component and systems producers

*So: "<u>innovation networks</u>: - result of a community of actors

9) Comparison – <u>U.S./Japan</u> Innovation Systems:

• '45-'75 US Innovation System :

- US firms larger in scale/serving continental sized markets
- US firms spend more on R&D
- US gov't spends more on R&D, via defense mission
- US Univ. research stronger better connected to industry than in Europe – tied to strong public financing for Univ. R&D after WW2
- Most US goods sold into US market little export orientation
 - Note: US research Univ's (Hopkins, Columbia are first) are modeled on German Univ.'s; R&D of US chemical industry (first large scale industry R&D) modeled on Germany
- '70' s-'80' s Japan Innovation System Model:
 - Resource poor so strong export orientation since 1880's
 - R&D more tied to industry
 - Gov't via MITI has explicit technology development policy

10) Country Innovation System Differences:

- 3 Basic Categories of Countries:
 - 1) Large high income countries
 - Large fraction of economy in R&D-oriented industries
 - 2) Small high income countries
 - 3) Lower income countries
- Countries without resources have export orientation Germany, Japan, Korea
- National security imputed to/connected to innovation system – in US,UK, France
 - Defense R&D is majority of gov't industrial R&D
 - Japan industrial cartel structure set with high industry R&D pre-WW2 period
- Differences in gov't role:
 - US, UK limited gov't role in industrial R&D outside defense
 - Low income countries and resource short, export-driven countries large gov't industrial R&D role

11) What Leads to *Innovation Success*?

- *KEY FACTOR: STRONG FIRMS* (not necessarily large), highly competent in:
 - product design,
 - management,
 - fitting consumer needs,
 - linked to upstream suppliers and downstream markets,
 - access to investment,
 - -must compete in world markets to be strong, &
 - -the bulk of their innovation has to be by firms themselves [even if networked to others]

12) Other Key Innovation Success Factors:

- EDUCATION & TRAINING science-based industry depends on univ. ed. key gov't role here
 - Hightech sector requires broad base of educated talent in and outside R&D
 - Korea, Taiwan education led growth
- FISCAL, MONETARY, TRADE POLICY key gov't role
- PUBLIC SUPPORT OF UNIV. OR GOV'T LAB RESEARCH ~
 - Critical in key fields ex., electronics
 - For univ. or gov't labs key is direct interaction between firms or groups of firms and particular researchers or research programs you want a "technological community
 - Role of defense research key to US success in electronics, computing, semiconductors, aerospace but "declining spillover" because US military has shifted from new generic technology to specific hardware And note: US public R&D funds much lower outside defense

13) Q: What About <u>Explicit Gov't</u> <u>High Tech Innovation Role?</u>

- Backdrop: High tech advance key to high wages, high skills, top competitive management ability
- Innovation System Goal: create systematic technical advance in series of areas
- Much value occurs downstream in industries incorporating these advances
- <u>Active gov't policies can be effective</u> in generating competitive advantage in tech advances and are comparatively low cost
- And these active gov't policies <u>can</u> play a role in helping an industry take advantage of upstream technology advances
- Overall advances in key tech sectors are "building blocks" for advances in downstream industries, as well as upstream

REPEAT: MENU OF <u>DIRECT/EXPLICIT</u> U.S. INNOVATION SYSTEM FACTORS:

• DIRECT/EXPLICIT – GOV'T –

- Univ. R&D
- Gov't Labs
- Education, Training
- Support for Industry R&D (primarily via Defense, agency missions)
 - Primarily research, but support through all stages if agency mission

• DIRECT/EXPLICIT – PRIVATE SECTOR

- Industry R&D
 - Primarily Development
 - Goes through engineering, prototyping and production
- Training

MENU OF <u>INDIRECT/IMPLICIT</u> U.S. INNOVATION SYSTEM FACTORS:

- INDIRECT/IMPLICIT FACTORS SET BY GOV'T:
 - Fiscal/tax/monetary policy
 - Trade policy
 - Technology standards
 - Technology transfer policies
 - Gov't procurement (for mission agencies)
 - Intellectural Property protection system
 - Legal/Liability system
 - Regulatory system (environment, health, safety, market solvency and market transparency, financial institutions, etc.)
 - Accounting standards (via SEC through FASB)
 - Export controls
 - ETC.

MENU OF <u>INDIRECT/IMPLICIT</u> U.S. INNOVATION FACTORS, CON' T.:

- INDIRECT/IMPLICIT FACTORS SET BY PRIVATE SECTOR:
 - Investment Capital angel, venture, IPO;s, equity, lending
 - Markets
 - Management & Management Organization, re: innovative and competitive quality of firms
 - Talent Compensation/Reward
 - ETC.

Innovation Wave Theory – Rob Atkinson



Image courtesy of ITIF on Flickr.

Innovation Wave Snapshot:



Long build up|Fast| Stable| Tech MaturityGrowth Growth15/20 yrs? ->10 yrs?-> 20 yrs? ->Indefinite

Robert D. Atkinson, The Past and Future of America's Economy – Long Waves of Innovation that Power Cycles of Growth (2004)

- Four Phases of the US Economy "Long Waves":
 - 1840' s local small firm mfg. industries (N.Eng. Textiles)
 - 1880' s-90' s regional factory-based system (steel plants)
 - 1940's national corporate mass production (autos, aircraft)
 - 1990's "New Economy" global, entrepreneurial, knowledge-based (IT)
- Waves start with the gushing enthusiasm of new technologies:
 - Henry Adams at 1900 Paris Exposition sees huge dynamo producing electricity sensation of having his "neck broken by the sudden irruption of forces totally new"

Dimensions of the IT/New Economy Wave

- 1990's rapid growth; '00s dot com bubble burst
 - NASDAQ fell from 5000 in 2000 to 1850 in 3/02
 - 2000 225 dot-coms failed; 2001 535 failed
 - 110,000 jobs lost in dot-coms in 2001
- BUT: productivity: 4.9% in '02, 4.2% in '03
 - '04 NASDAQ still 43% higher in '04 than in '96
 - More \$ invested in VC in 99-00 than in previous 20 years
 - Internet Revolution far bigger than anticipated:
 - '97 Forrester Res: BtoB e-commerce would be \$186B by '01
 - In fact, BtoB e-commerce was \$715B by '01
 - '98 PPI Index predicted by '03 broadband would have 9m subscribers
 - In fact, by '03 20 to 25m households subscribed to broadband
 - Between '00 and '02 8m new domain names, and 54m new interent hosts
 - Investment in IT in 2003 lower than 2000, but still 5% higher than in 1999
 - To come: Next Gen Internet, intelligent cars, optical computing and switching, nano tech applications etc.

Political System Slow to React:

- Keynes: "Practical men who believe themselves to be quite exempt from any intellectual influences, are usually the <u>slaves of some defunct</u> <u>economist</u>."
- <u>The old left: old mass production economy</u>, Keynesian, Great Society framework
- <u>Today's right: supply-side classical economics of capital supply</u>, factory era
- <u>Neither embrace: Growth economics of spurring innovation</u>, major portions of which are gov't led, need for workforce skills updating, continuous learning, laying digital infrastructure
- <u>New Economy demands: networks not hierarchy</u>, more civic, private sector roles, more technology, less rule-based bureaucratic programs

Technology and Social Transformation

- 2 views: <u>social and economic structures independent</u> verses <u>economic</u> <u>determinists</u> - economic change drives social order
- <u>Hegel</u>: western society driven by the competition of ideas
- <u>Marx</u>: "in acquiring new productive forces, men change their mode of production, and in changing their mode of production they change their way of living they change their social relations."
- <u>US and USSR</u> in '50'-60' s Cold War: different political systems, but both relied on <u>mass production hierarchical organizations</u>
- Heilbroner: "<u>the general level of technology may follow an independently</u> <u>determined sequential path</u>, but its areas of social application certainly <u>reflect social influences</u>."
- Prevailing technology system sets parameters on social organization

Technology & *Economic Cycles*

- <u>Kondratieff</u>: 30's depression was the trough of a 50-year cycle/wave of business investment
- <u>Classical economists</u> depression view: wait for wages and prices to fall far enough for rebound (Hoover approach)
- <u>Keynes:</u> agreed that would happen in the long run, <u>"but in the long run</u> we are all dead" - so: gov't intervention through deficit spending offsetting decline -- but like classical economists still saw problem as fundamentally driven by monetary/capital forces
- <u>Schumpeter</u>: <u>saw Kondratieff</u>'s long waves, but saw them as driven by innovation not just in technology but in the accompanying aspects of production and distribution</u>
- Saw "destructive capitalism" where a <u>new radical (not incremental)</u> <u>technology destroys prior technologies</u>

Tech & Economic Cycles, Con't

- <u>Technology is the skeleton on which an economy is formed</u>; every half a century or so the technology skeleton changes in waves
- <u>Changes not steady but intensely clustered</u> in particular periods
- Not just the economy changes but politics, social relations, how and where we live, how we organize our education system, how our culture shapes our beliefs because "<u>the logic of the techno-economic paradigm reaches well beyond the economic sphere to become general and shared organizational common sense of the period." Carlotta Perez</u>
- Chris Freeman of Sussex: a techno-economic paradigm is a "<u>combination</u> <u>of interrelated product and process, technical, organizational and</u> <u>managerial innovations, embodying a quantum leap in potential</u> <u>productivity in all or most of the economy</u> and opening up an unusually wide range of investment opportunities."
- AND: it becomes the natural order of things <u>- easy to be complacent</u>

Tech & Economic Cycles, Con't

- Note that <u>old economy stakeholders usually have more political and</u> <u>economic power</u> than innovators in the advancing economy, so transformation is disruptive
- Daniel Bell "<u>Societies tend to function reasonably when there is a</u> <u>congruence of scale among economic activities, social activities, social</u> <u>organization, and political and administrative</u> control units."
- Today's neoclasical economists, like predecessor classical <u>economists</u>, <u>tend to have difficulty understanding economic slowdowns</u> like low productivity 1973-93 period (hard to eke out big productivity change from low power, non-pervasive computing) or dot-com bust of '00-'03
- Nathan Rosenberg: this is because <u>the causes were in the "black box of</u> organizational and technological changes, and therefore were outside the <u>scope of conventional economic analysis.</u>

Technology and US Social Order – Technology Determinism

- <u>US Civil War: battle between first wave innovators</u> (large scale plantation agricultural economy) <u>and second wave</u> innovators (emerging industrial economy)
- Meiji Restoration in Japan feudal vs. industrial economy
- As <u>innovation forces new industries and occupations, social</u> <u>classes alter</u>:
 - Mercantile/craft economy of early 19th century largest class is <u>farming class</u> in both north and south, but industrial economy emerging in north and dominating, accelerated by the war
 - Rise of the industrial economy <u>blue collar industrial class</u> dominates
 - Rise of the corporate economy of the 1950's <u>suburban white collar</u> <u>worker</u>
 - Rise of the IT new Economy <u>knowledge worker</u>

World Economic Forum, Competitiveness Rankings 2015-16

- Pillars in "Global Competitiveness Index" (a medium term macroeconomic index) –in 2013 U.S. #5; in 2010 US #4; in 2008 US#1; in 2006 US #6; <u>2015-16</u>, <u>Switzerland #1</u>, <u>Singapore #2</u>, <u>U.S. #3</u>
- "Competitiveness": the "set of institutions, policies and factors that determine the level of productivity of a country"; level of productivity "sets the level of prosperity that can be earned by an economy"
- #1-1 1) ~ <u>Pillars of Competitiveness</u> ~ Basic Requirements -key for "Factor Driven Economies":
 - Institutions (state of country's public institutions)
 - Infrastructure
 - Macro-economies (quality of macroeconomic environment)
 - Health and primary education etc.
 - 2) Efficiency Enhancer key for "Efficiency Driven Economies" s:
 - Higher education and training
 - Market efficiency
 - Technological readiness
 - 3) Innovation and Sophistication –key for "Innovation Driven Economies": Business sophistication Innovation capacity

Global Competitiveness:

- Key for Factor
 Driven
 Economies:
 Pillars -
 - Institutions
 - Infrastructure
 - Macro economic environment
 - Primary education/ health

- Key for efficiency driven economies:
 Pillars -
 - Higher education/training
 - Goods market efficiency
 - Labor market efficiency
 - Financial market development
 - Technological readiness
 - Market size

Key for
 Innovation Driven
 economies:
 Pillars -

- Business Sophistication
- Innovation

World Economic Forum Competitiveness Rankings, Con't.:

- "Sustainable Competitiveness Index" ("sustainable" feature was new in '14-'15; previous surveys focused on underlying microeconomic conditions defining current level of productivity - accounts for 80% of GDP differentiation):
 - Human Capital education; health; social cohesion
 - Market Conditions labor market efficiency; financial market development; market size; good market efficiency
 - Technology and Innovation: technological readiness; business sophistication; Innovation
 - Policy Environment and Enabling Conditions: institutions; infrastructure; macroeconomic environment; environmental policy
 - Physical Environment: resource efficiency; management of renewable resources; environmental degregation

World Economic Forum – Competitiveness Rankings, Con't

Previous measures of "Business Competitiveness":

- •1) Microeconomic strength/competitiveness
- •2) Competitive strengths and weaknesses in terms of -
 - In business environment
 - In company operations and strategies
- •3) Sustainability of countries' current level of prosperity
- <u>Overall</u> this index looks at sophistication of operating practices and strategies of companies <u>and</u>
- •Quality of microeconomic business environment where companies compete.
- •Underlying Idea: microeconomic factors/impediments needed to benefit from macroeconomic conditions.

World Economic Forum Competitiveness Rankings, Con't -

• So: World Competitiveness Index –Factors Include:

- Human capital
- Labor and financial market efficiency
- Openness and market size
- Quality of infrastructure
- Etc.
- Q: are the Competitiveness Rankings looking at the right factors??

Compare: Solow, Romer, Nelson

2015-16 Ranking, Con't – U.S. = #3

- Note: November <u>'07 (prior to '08 recession):</u>
 - The <u>World Economic Forum (based in</u> <u>Geneva) issued its latest "Global</u> <u>Competitiveness Index."</u>
 - That year the <u>U.S.</u> rebounded from 6th place from last year to regain its status as the <u>world's most competitive economy.</u> <u>*Reasons:*</u>
 - Thanks to "<u>strong innovation and excellent</u> <u>universities</u>." The Forum indicated a critical factor boosting the U.S. ranking was the <u>collaboration between universities and</u> <u>business on research and development</u>.

 Robert W. Rycroft (GWU) & Don E. Kash (George Mason U), Innovation
 Policies for Complex Technologies (Issues in Science and Technology, Fall 1999)

 <u>EXAMPLE</u>: DIRECT? INNOVATION FACTOR: – ORG. OF SYSTEM – NOW REQUIRES NETWORKING



2) Complex Technologies and Innovation Org.- Basic Points:

- <u>Complex technologies drive</u> economic performance now
- Turn the "<u>lone inventor</u> in the garage" into a <u>myth</u>
- <u>Undermine traditional focus</u> of US technology policy on R&D at <u>particular institutions and on</u> <u>open markets</u>
- Innovation policies need to be reformulated to include a <u>self-conscious networked learning</u> <u>environment</u>

3) Complex Technologies Force the the Innovation System to Network:

- Complex technologies dominate world exports:
 - 1970 complex technologies = 43% of top 30 most valuable world exports
 - 1995 complex technologies = 82%
- With <u>rise in complex products, rise in complex</u> organization networks to create them – firms, univ's, gov't research and agencies
 - 1988-92 were 20,000 corp. alliances in US
 - Since '85 alliances grew 25% annually
- As <u>product complexity grows</u>, need for innovative <u>networks grow in parallel</u>
- <u>Technological progress requires that networks for</u> <u>learning, integrating and applying a wide variety of</u> <u>both new science and tech knowledge and "know-how</u>"

4) Complex Technologies Force New Learning Environments:

- Rep. George Brown, former Chairman, House Science Comm: US has "excessive faith in the creation of new knowledge as an engine of economic growth and a <u>neglect of the processes of knowledge diffusion and</u> <u>application</u>"
- <u>Innovation Networks have special education needs –</u> <u>how to function in groups, teams</u>; how to create "sociotechnical systems" of individuals and groups
- Need for <u>shared network learning</u>
- Need "<u>institutional engineering</u>" to convince regulators, legal system, etc., to <u>encourage collaboration</u>

"continuous <u>co-evaluation between complex</u> <u>organizations and technologies</u> is the [new] norm"

5) New Kinds of Network Learning for Complex Technology Innovation:

- Need "<u>learning by doing</u>" –learning factory for conscious network experimentation
- Need "<u>learning by using</u>" collaboration with potential users, including, esp., "lead users"
- Need "<u>learning from sci/tech advances</u>" networks to understand advances in diverse but potentially related areas – intelligence system for emerging science and technology (S&T)
- Need "<u>learning from spillovers</u>" for reverse engineering, or from leakage of knowledge

• Need "<u>learning by interaction</u>" – build competence in interaction so collaborative, interactive learning throughout network

Example: Indirect Innovation Factor – <u>Accounting Systems</u>

- Source: National Innovation Initiative (Egils Milbergs), Valuing Long Term Innovation Strategies Chapt. (10/12/04 draft)
- Old economy management of "tangible assets" – plant, land, equipment, physical resources, inventory
- 21st Century New economy intellectual and "intangible" assets key
- But: <u>accounting systems, which drive</u> <u>transparency and investment valuation, still</u> <u>measure the old "tangible" economy</u>
 - Undermines the willingness of firms to invest in innovation
 - Limits investment flow into innovation because investors can't measure actual value just short term profit

Accounting for Intangibles, Con't

- By Late 90's Investment in Intangible Assets:
 - \$1 Trillion/year in R&D, business processes, software
 - Compare to: \$1.1 Trillion invested in tangible assets in manufacturing sector
- Intangible Capital:
 - 82% of US firms' market value is in intangible assets (2002 Accenture study)
 - Was 38% in 1982,
 - Was 62% in 1992)
- Significant positive correlation between US firms with intellectual capital disclosure and high market capitalization
- Need new metrics for how firms invest in:
 - Qualitative innovation factors, that are
 - Sustainable for the long run

Accounting for Intangibles, Con't.

- Need new metrics:
- We now have:
 - Total company R&D investment
 - Company patent filings

• We don't have data on:

- Customer satisfaction
- Customer relationships
- IT investment
- Employee's ongoing education
- Employee recruitment
- Incorporation of advancedBusiness Processes
- External research access
- Participation in technology alliances and networks with other firms, Univ's, Gov't agencies
- Note: intangible assets subject to rapid value dissipation

 ex.: inadequate recognition and compensation so lose key scientists/engineers

EXAMPLE – INDIRECT Innovation Factor – **VENTURE CAPITAL**

- Source: Udayan Gupta, "Done Deals" (Harvard Bus. School Press 2000)
- US Venture capital growth:
 - \$30 Billion in 1999
 - \$ 3 Billion in 1990
 - Now: 5000 venture capital entities and firms [In 2015 VC= \$60B]

 Venture capital first built on idea that introducing new technologies delivers much higher investor returns than stock market

**Note chart on returns on radical vs. incremental innovation (slide 7)



Venture Capital, Con't

- VC arose post-WW2 with nascent high tech sector 2 patterns:
 - East Coast Model <u>financial engineering</u> less co's long term success than tax benefits and short term returns (funds Route 128 Boston)
 - West Coast Model <u>science and technology driven</u> sought new economy and new entrepreneurial culture (funds Sand Hill Rd., Silicon Valley)
- Entrepreneurial Capital Models:
 - <u>Old: equity or debt and equity in a VC fund</u> return when IPO or acquisition
 - Now: <u>VC fund, angel investors, corp. venture funds,</u> <u>foundation funds, Univ endowment funds</u>
 - No <u>longer early stage only- now, esp. on East Coast,</u> <u>late stage, buyouts, turnarounds, roll-ups,</u> <u>consolidations in addition to early stage</u>

Venture Capital, Con't

- VC Origins: General Georges Doriot Frenchborn, taught at Harvard Bus School - developed first principles of entrepreneurship, '40' s-'50' s
- East Coast VC Origins:
 - <u>SBIC (Small Business Investment Company</u>) Act Eisenhower Admin., '50s – venture funds match 3 to 1 with SBA funds – but gov't pressure against risktaking with taxpayer funds

• Shunned partnership model of successful VC

- West Coast VC Origins:
 - <u>Maverick model high risk on unproven technology</u>
 - Pattern: fledgling technology, nurture scientists, get proof of principle, build co., build products
 - West Coast led the way in tech start-ups

Venture Capital, Con't.

Future of Venture Capital:

- Will be <u>anchored in technology</u> because of the "scalable nature of technology" ie, it's ability to defy conventional financial analysis
- VC rather than inflexible regular markets will fund innovation because <u>innovation is time</u> <u>intensive not capital intensive</u>, and capital can't substitute for time if you want sustainable co's.



The Debate on the Gov't's Explicit Innovation Role – A Classic View:

- Text: <u>Charles L. Schultze</u>, "Industrial Policy: A Dissent" (Brookings Review, Fall <u>1983</u>)
 - Lyndon Johnson's Budget Director and Jimmy Carter's CEA head
- Issue: Gov't INDIRECT/Implicit Innovation role widely accepted, and DIRECT/Explicit Gov't Innovation role is too (ie, in education, basic research).
 <u>Problem area is more direct gov't support for industrial</u> <u>R&D</u>. Schultze looks at this problem in the early 80's competitiveness crisis
- 1980 US Competitiveness concern with Japan and Germany:
 - concern that US was "<u>de-industrializing</u>"
 - mfg. share of national output was falling
 - "essential" US heavy industry in decline



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Debate on Gov't Explicit Role, Con't

- 80's Concern: US not at cutting edge of technology advance
 - US Markets not directing investment to critical places part of the economy
 - Promising new firms can't secure capital
 - Proposal at the time was US "Industrial Policy"
- Comparison: Japan the US perception:
 - Had government policies that promoted strong growth
 - Identified "winners" in world market competition and promoted their growth via MITI (now METI)
 - Ex: dominating world auto markets, 256K DRAM (memory) chips

Debate on Gov't Explicit Role, Con't

Early 1980's Proposed US Solution:

- US Industrial Development Bank business, labor, gov't on board
 - Would "pick winners" identify and support cutting edge industries with high-growth and high-value jobs
 - Would protect "losers" lend funds to rehab failing major industries
 - Proposed: barriers against imports, special tax breaks, subsidized loans, favorable regulatory treatment, labor-management reform (wage restraint, man. Improvement, end of featherbedding labor rules)

Debate on Explicit Gov't Role, Con't

- But -- Schultze says US not De-Industrializing
 - <u>Manufacturing percentage of US economy</u> <u>was stable</u>
 - <u>Japan was successful</u> because of broad <u>gov' t</u> <u>macro policies</u> not gov' t run "industrial policy"
 - US gov't is not able to select a winning industrial structure
 - American <u>political system can't efficiently</u> <u>choose between individual firms and regions</u> <u>for funding support</u>

Debate on Explicit Gov't Role, Con't

- Schultze's View of Japan's Remarkable Success in the 80's:
 - Gov't encouraged <u>large private savings</u> by tax laws
 - Stimulative monetary policies based on large budget surpluses
 - <u>Protected large part of home market against import competition</u> [good idea?]
 - Japan's key to success: <u>vigorous firms prepared to take risks in</u> <u>pursuing exports</u>
- Schultze Japan's Industrial Policy elements:
 - \$80B in 1980 in direct investment, subsidized loans & <u>loan</u> <u>guarantees to industry- but spread among wide range of firms,</u> <u>regions</u>
 - Japan Development Bank ³/₄'s of funds to shipping, elec. utilities, urban dev. – <u>traditional infrastructure</u>
 - MITI: did support auto and memory chip penetration
 - But tried to create an "auto big 3" and <u>block Honda;</u> tried to enter aerospace and failed
 - So-Japan's '80's industrial policy limited

Class Two Wrap-up:

- Innovation is an ECO-SYSTEM
- There are Explicit/Direct and Implicit/ Indirect Innovation Factors
 - Direct/Explicit R&D (Solow), Talent (Romer)
 - Nelson third of great Growth Economists: looks at Direct/Explicit Innovation Actors:
 - Strong Innovation Firms via Industrial R&D most important!
 - Univ. R&D
 - Gov't Labs
 - Public Sector support for Industry R&D but issues
 - Nelson Science as Technology Leader and Follower creative interaction

 Rycroft and Kash – complex technologies = collaboration and networked learning – new Explicit Innovation keys

Wrap-Up, Con't.

- <u>Indirect/Implicit Innovation Factors</u> long list, gov't and private sector roles – from Intellectual Property to Management
- <u>Indirect/Implicit Innovation Example</u>: Accounting for Intangibles – <u>Egils Milsburgs</u>
- <u>Indirect/Implicit Innovation Example</u>: Venture Capital – <u>Udan Gupta</u>
- <u>Indirect/Implicit Innovation Example</u>: Fiscal Policy
- What should the <u>Gov't Direct/Explicit Innovation</u> <u>role</u> be? Charles Schultze – not "Industrial Policy" inefficient

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